

## Redmine - Feature #26192

### Option to disable automatic closing of duplicate issues

2017-06-19 04:19 - Ewan Makepeace

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Jean-Philippe Lang	<b>% Done:</b>	0%
<b>Category:</b>	Issues	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	4.0.0		
<b>Resolution:</b>	Fixed		
<b>Description</b>			
<p>Further to #10250 we have two types of reference between issues:</p> <ol style="list-style-type: none"><li>1. duplicates</li><li>2. duplicated by</li></ol> <p>Apparently changed in #10250 to:</p> <ol style="list-style-type: none"><li>1. is duplicate of</li><li>2. has duplicate</li></ol> <p>I am frankly not sure whether the new wording helps me understand which to use in a given situation. I really would not care except for a nasty side effect that bites me all the time.</p> <p>Having found two duplicate issues and tagging them, I close the one I no longer want in my system. In theory it should be the later one, but of the later one has more detailed steps to reproduce or is already in progress, I may close the older task, it does not really matter.</p> <p>However depending which of these two states I applied where (ie in which direction the ambiguous semantics point) about 50% of the time BOTH tasks get closed. If you have a task which is (I think) the second of these options and you close it, ALL duplicates are closed at the same time.</p> <p>This is, frankly, out of character for Redmine. There are almost no other situations where issues affect each other like this. Even closing a Group task does not close its subtasks (thankfully).</p> <p>MY request is to:</p> <ol style="list-style-type: none"><li>1. Remove this behaviour; OR</li><li>2. At a minimum prompt first - remind the user how many issues will be closed by their action.</li></ol> <p>I have been bitten many times by this, and only realised what has happened about half the time which is scary.</p>			

#### Associated revisions

##### Revision 16697 - 2017-06-25 13:40 - Jean-Philippe Lang

Setting to disable automatic closing of duplicates (#26192).

##### Revision 16698 - 2017-06-25 13:41 - Jean-Philippe Lang

Adds setting\_close\_duplicate\_issues string to locales (#26192).

## History

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### #1 - 2017-06-25 13:43 - Jean-Philippe Lang

- Subject changed from Warn before closing duplicate to Option to disable automatic closing of duplicate issues
- Category set to Issues
- Status changed from New to Closed
- Assignee set to Jean-Philippe Lang
- Target version set to 4.1.0
- Resolution set to Fixed

| Remove this behaviour

A new setting lets you disable the automatic closing of duplicates: Settings > Issue tracking > Close duplicate issues automatically.

It's still enabled by default.

### #2 - 2017-07-06 22:54 - Tobias Fischer

Automatic closing has been introduced with 3.4, right?  
Any chance that this improvement can be backported to 3.4 branch?

### #3 - 2017-07-07 00:32 - Jean-Philippe Lang

Tobias Fischer wrote:

| Automatic closing has been introduced with 3.4, right?

It was actually long before 3.4: r663.

### #4 - 2017-07-07 09:50 - Tobias Fischer

Jean-Philippe Lang wrote:

| Tobias Fischer wrote:  
| Automatic closing has been introduced with 3.4, right?  
| It was actually long before 3.4: r663.

10 years ago, hahaha, slightly before 3.4, right ;-)

Well, so I have to admit that I never came across this feature in ~8000 closed issues in my project or it didn't work for me...

### #5 - 2017-07-08 18:37 - Jean-Philippe Lang

- Target version changed from 4.1.0 to 4.0.0

