

## Redmine - Defect #26281

### Can not open task attachment

2017-06-27 11:13 - Roman Fesenko

<b>Status:</b>	Closed	<b>Start date:</b>																			
<b>Priority:</b>	Normal	<b>Due date:</b>																			
<b>Assignee:</b>		<b>% Done:</b>	0%																		
<b>Category:</b>	Attachments	<b>Estimated time:</b>	0.00 hour																		
<b>Target version:</b>		<b>Affected version:</b>	3.3.3																		
<b>Resolution:</b>	Invalid																				
<b>Description</b>																					
<p>There is a problem with task attachment opening: when working through the proxy (squid) - I have and "Zero size reply"</p> <p>But in the log production.log I can see that is all "OK" with sending attachment file: [ruby@mail redmine-3.3.3]\$ tail /opt/redmine-3.3.3/log/production.log -f Parameters: {"id"=&gt;"15", "filename"=&gt;"!1111111.png"} Current user: admin (id=1) Sent file /opt/redmine-3.3.3/files/2017/06/170627050716_fd10e9bb8c8a02820e178817bd8c0f79.png (0.1ms) Completed 200 OK in 13ms (ActiveRecord: 2.8ms) Started GET "/attachments/download/15/!1111111.png" for 95.67.17.36 at 2017-06-27 05:07:39 -0400 Processing by AttachmentsController#download as HTML Parameters: {"id"=&gt;"15", "filename"=&gt;"!1111111.png"} Current user: admin (id=1) Sent file /opt/redmine-3.3.3/files/2017/06/170627050716_fd10e9bb8c8a02820e178817bd8c0f79.png (0.1ms) Completed 200 OK in 17ms (ActiveRecord: 6.5ms)</p> <p>If I work with Redmine without proxy, I just have browser message "Can not display this page".</p> <p>System info:</p> <p>Redmine 3.3.3.stable Default administrator account changed File repository writable Plugin assets directory writable (./public/plugin_assets) RMagick available (optional) ImageMagick convert available (optional)</p> <p>Environment:</p> <table><tr><td>Redmine version</td><td>3.3.3.stable</td></tr><tr><td>Ruby version</td><td>2.2.3-p173 (2015-08-18) [x86_64-linux]</td></tr><tr><td>Rails version</td><td>4.2.7.1</td></tr><tr><td>Environment</td><td>production</td></tr><tr><td>Database adapter</td><td>Mysql2</td></tr></table> <p>SCM:</p> <table><tr><td>Subversion</td><td>1.7.14</td></tr><tr><td>Darcs</td><td>2.8.4</td></tr><tr><td>Git</td><td>1.8.3.1</td></tr></table> <p>Filesystem</p> <p>Redmine plugins:</p> <table><tr><td>redmine_timesheet_plugin</td><td>0.7.0</td></tr></table>				Redmine version	3.3.3.stable	Ruby version	2.2.3-p173 (2015-08-18) [x86_64-linux]	Rails version	4.2.7.1	Environment	production	Database adapter	Mysql2	Subversion	1.7.14	Darcs	2.8.4	Git	1.8.3.1	redmine_timesheet_plugin	0.7.0
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## History

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**#1 - 2017-06-27 12:50 - Toshi MARUYAMA**

- *Status changed from New to Closed*

- *Resolution set to Invalid*

Please use forum for question.

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## Files

screen\_1.PNG

28 KB

2017-06-27

Roman Fesenko