Redmine - Defect #26825

Field "due date" is disabled

2017-09-01 14:46 - Sergio Castellano

Status:	Closed	**Start date:**	
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:		**Estimated time:**	0.00 hour
Target version:			
Resolution:	Invalid	**Affected version:**	

Description

Hi!

Some weeks ago, the users can't close the tickets, the field 'due date' is required to set status 'Closed' the ticket show disabled.

¿Any solution?

PD: Three months ago, we migrated from Mysql to PostgreSQL.

Thanks.

History

#1 - 2017-09-01 16:06 - Holger Just

You probably have set the "Due date" field as required for one or more statuses. You can configure this in **Administration** -> **Workflows** -> **Field permissions**.

#2 - 2017-09-01 16:25 - Toshi MARUYAMA

- Status changed from New to Closed

- Resolution set to Invalid

Please use forum for question.