

Redmine - Defect #26975

custom fiels are not updating in redmine 2.3.2

2017-09-13 21:47 - Bharath Kumar Reddy

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	2.3.2
Resolution:	Invalid		

**Description**

we have one created one issue 8060 to update the custom\_fields (fixed\_in\_build, found\_in\_build, and tested\_build)

so when we release new version of application the issue is updated like below

AdminUpdate::Tested in Build:app1.0;Fixed in Build:app1.0;Found in Build:app1.0  
next release  
AdminUpdate::Tested in Build:app2.0;Fixed in Build:app2.0;Found in Build:app2.0

and the release what we did will go update the in above three custom fields

now we are unable to update 1234 issue what we created for custom fields showin error as 500 internal error.

now i have created one more issue 72994 and able to update issue with app release

AdminUpdate::Tested in Build:app3.0;Fixed in Build:app3.0;Found in Build:app3.0

But app3.0 is not getting updated in custom fields,

as i'm new to redmine, few years back, old employees setup this, now i'm new employee and new to this tool.

could some please tell me what is link between issue and custom field, now why the releases are not updating in custom feild,

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Below is the my redmine error log  
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CRM ID field not activate for this project  
ENTRY adjust\_children

found\_record = [] size = 0 type Array

debug Entry adjust\_children 72994 found code review false trackerName Support number children = 0 code\_review\_id 0

EXIT adjust\_children

ENTRY adjust\_assigned\_reviewer id = 72994 children = 0

debug info 72994 self.tracker.name = Support status New

fieldId = 43 type String

EXIT adjust\_assigned\_reviewer AFTER\_SAVE 2017-09-13 20:18:10 +0100 id 72994

Performance end adjust\_assigned\_reviewer AFTER\_SAVE 2017-09-13 20:18:10 +0100 id 72994

backlogs:issue\_patch history BEFORE seld.id = 72994

**History**

#1 - 2017-09-14 04:00 - Toshi MARUYAMA

- *Category deleted (Administration)*
- *Status changed from New to Closed*
- *Priority changed from High to Normal*
- *Resolution set to Invalid*

Redmine 2.3.2 is not maintained.