

Redmine - Patch #27008

Add new subtask - parent issue id is lost in some cases

2017-09-15 14:16 - Jens Krämer

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:			

**Description**

When the tracker of an issue has the parent\_issue\_id field disabled and one tries to add a subtask, it may happen that the id of the parent gets lost if the tracker that gets preselected in the new issue form is the same or also has the parent\_issue\_id field disabled.

The attached patch which we developed at [Planio](#) fixes this by always passing the id of a tracker with the parent\_issue\_id field enabled (is possible at all) through the 'Add subtask' link.

**Related issues:**

Is duplicate of Redmine - Defect #16260: Add Subtask does not work correctly ... **Closed**

History

- #1 - 2017-09-16 08:12 - Jan from Planio [www.plan.io](#)
- Target version set to Candidate for next minor release
- #2 - 2017-10-15 11:21 - Toshi MARUYAMA
- Target version changed from Candidate for next minor release to 3.4.3
- #3 - 2017-10-15 11:24 - Toshi MARUYAMA
- Target version changed from 3.4.3 to 4.1.0
- #4 - 2018-01-04 03:50 - Go MAEDA
- File add-subtask-3\_4@2x.png added
- File new-issue-form-3\_4@2x.png added

I couldn't reproduce the problem (see the screenshots below). In Redmine 3.4, trackers whose "Parent task" field is disabled are not shown in the new issue form. It is because of [#16260](#).

Could you show steps to reproduce?

Bug #29

Edit

Log time

Watch

Copy

Delete

Parent issue

« Previous | 1 of 11 | Next »

Added by Redmine Admin 1 minute ago.

Status:	New	Start date:	01/04/2018
Priority:	Normal	Due date:	
Assignee:	-	% Done:	<div></div> 0%
Category:	-	Estimated time:	
Target version:	-	Custom date:	
Searchable field:	Default string	Project 1 cf:	
Database:			
Float field:			

Subtasks

[new\\_project\\_issue\\_path?issue\[parent\\_issue\\_id\]=29](#)

Add

Related issues

Add

New issue

Tracker \*

✓ Feature request

Support request

Subject \*

Description

B

I

U

S

C

H1

H2

H3

pre

“Bug” tracker never be preselected because "Parent task" field is disabled.

Status \*

New

Parent task

29

Priority \*

Normal

Start date

2018 / 01 / 04

#### #5 - 2018-01-04 10:06 - Felix Schäfer

I am sorry it seems we did not test this thoroughly enough on Redmine 3.4.0, the fix for [#16260](#) indeed also fixes this problem. The problem we encountered was the same problem you have described in [#16260#note-7](#).

We also had debated fixing this as it has been fixed in [r16383](#) but had decided against fixing this in the `issue.rb`, as this introduces subtle differences in handling new issues. For example if you create a new issue using the API without a `tracker_id` but with a `parent_issue_id`, Redmine will automatically select a tracker that has not the parent issue field disabled. If you create a new issue using the API without a `tracker_id` but with a description, Redmine will not automatically select a tracker that has not the description field disabled. This means that `parent_issue_id` will never be "lost", but description can be lost. This is a discussion for another ticket and another time though :-)

I think this ticket can be closed as the original problem has been solved. Thank you for testing this and pointing out that it had already been fixed.

#### #6 - 2018-01-04 11:49 - Go MAEDA

- Status changed from New to Closed
- Target version deleted (4.1.0)

I am closing this issue because we confirmed this issue had already been fixed by [#16260](#) (Redmine 3.4.0).

Felix, thank you for investigation. I do appreciate that you and people from Planio have always made fabulous contributions to Redmine.

#### #7 - 2018-01-04 11:49 - Go MAEDA

- Is duplicate of Defect #16260: Add Subtask does not work correctly from tasks with Parent Task field disabled added

#### Files

0001-try-to-always-preselect-a-suitable-tracker-for-new-s.patch	956 Bytes	2017-09-15	Jens Krämer
add-subtask-3_4@2x.png	39 KB	2018-01-04	Go MAEDA
new-issue-form-3_4@2x.png	35.1 KB	2018-01-04	Go MAEDA