

## Redmine - Patch #27008

### Add new subtask - parent issue id is lost in some cases

2017-09-15 14:16 - Jens Krämer

<b>Status:</b> Closed	<b>Start date:</b>
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b> Issues	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	
<b>Description</b> When the tracker of an issue has the parent_issue_id field disabled and one tries to add a subtask, it may happen that the id of the parent gets lost if the tracker that gets preselected in the new issue form is the same or also has the parent_issue_id field disabled.  The attached patch which we developed at <a href="#">Planio</a> fixes this by always passing the id of a tracker with the parent_issue_id field enabled (is possible at all) through the 'Add subtask' link.	
<b>Related issues:</b> Is duplicate of Redmine - Defect #16260: Add Subtask does not work correctly ... <b>Closed</b>	

#### History

##### #1 - 2017-09-16 08:12 - Jan from Planio [www.plan.io](#)

- Target version set to Candidate for next minor release

##### #2 - 2017-10-15 11:21 - Toshi MARUYAMA

- Target version changed from Candidate for next minor release to 3.4.3

##### #3 - 2017-10-15 11:24 - Toshi MARUYAMA

- Target version changed from 3.4.3 to 4.1.0

##### #4 - 2018-01-04 03:50 - Go MAEDA

- File add-subtask-3\_4@2x.png added

- File new-issue-form-3\_4@2x.png added

I couldn't reproduce the problem (see the screenshots below). In Redmine 3.4, trackers whose "Parent task" field is disabled are not shown in the new issue form. It is because of [#16260](#).

Could you show steps to reproduce?

### Bug #29

[Edit](#) [Log time](#) [Watch](#) [Copy](#) [Delete](#)

**Parent issue** « Previous | 1 of 11 | Next »

Added by Redmine Admin 1 minute ago.

<b>Status:</b> New	<b>Start date:</b> 01/04/2018
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b> -	<b>% Done:</b> <div style="width: 0%;"></div> 0%
<b>Category:</b> -	<b>Estimated time:</b>
<b>Target version:</b> -	
<b>Searchable field:</b> Default string	<b>Custom date:</b>
<b>Database:</b>	<b>Project 1 cf:</b>
<b>Float field:</b>	

**Subtasks** [new\\_project\\_issue\\_path?issue\[parent\\_issue\\_id\]=29](#) **Add**

**Related issues** [Add](#)

**New issue**

**Tracker \***  Feature request  
 Support request

**Subject \***

**Description** B I U S C H1 H2 H3 [List Icons] pre [Icons]

**Status \***

**Priority \***

**Parent task**

**Start date**

*Note: A pink arrow points to the 'U' button in the description toolbar, with the text: "Bug" tracker never be preselected because "Parent task" field is disabled.*

**#5 - 2018-01-04 10:06 - Felix Schäfer**

I am sorry it seems we did not test this thoroughly enough on Redmine 3.4.0, the fix for [#16260](#) indeed also fixes this problem. The problem we encountered was the same problem you have described in [#16260#note-7](#).

We also had debated fixing this as it has been fixed in [r16383](#) but had decided against fixing this in the issue.rb, as this introduces subtle differences in handling new issues. For example if you create a new issue using the API without a tracker\_id but with a parent\_issue\_id, Redmine will automatically select a tracker that has not the parent issue field disabled. If you create a new issue using the API without a tracker\_id but with a description, Redmine will not automatically select a tracker that has not the description field disabled. This means that parent\_issue\_id will never be "lost", but description can be lost. This is a discussion for another ticket and another time though :-)

I think this ticket can be closed as the original problem has been solved. Thank you for testing this and pointing out that it had already been fixed.

**#6 - 2018-01-04 11:49 - Go MAEDA**

- Status changed from New to Closed
- Target version deleted (4.1.0)

I am closing this issue because we confirmed this issue had already been fixed by [#16260](#) (Redmine 3.4.0).

Felix, thank you for investigation. I do appreciate that you and people from Planio have always made fabulous contributions to Redmine.

**#7 - 2018-01-04 11:49 - Go MAEDA**

- Is duplicate of Defect #16260: Add Subtask does not work correctly from tasks with Parent Task field disabled added

**Files**

0001-try-to-always-preselect-a-suitable-tracker-for-new-s.patch	956 Bytes	2017-09-15	Jens Krämer
add-subtask-3_4@2x.png	39 KB	2018-01-04	Go MAEDA
new-issue-form-3_4@2x.png	35.1 KB	2018-01-04	Go MAEDA