

## Redmine - Patch #2702

### mail\_handler\_update: added ability to update some fields / Import custom fields values for issue updates

2009-02-09 08:01 - Go MAEDA

<b>Status:</b> Closed	<b>Start date:</b> 2009-02-09
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b> Email receiving	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	
<b>Description</b> This patch add ability to update these fields via e-mail. <ul style="list-style-type: none"><li>• start_date</li><li>• due_date</li><li>• done_ratio</li><li>• estimated_hours</li><li>• assigned_to</li></ul> And make the feature to import custom fields work when updating a issue, not only when creating a issue.	
<b>Related issues:</b>	
Related to Redmine - Feature #2507: Email creation issues: assign-to parameter	<b>Closed</b> <b>2009-01-14</b>
Related to Redmine - Defect #6110: MailHandler should allow updating Issue Pr...	<b>Closed</b> <b>2010-08-11</b>
Related to Redmine - Feature #5594: Improve MailHandler's keyword handling	<b>Closed</b> <b>2010-05-25</b>
Related to Redmine - Feature #5595: Allow start date and due dates to be set ...	<b>Closed</b> <b>2010-05-25</b>

## History

### #1 - 2009-02-09 08:02 - Go MAEDA

relating issues: [#2507](#), [#2413](#)

### #2 - 2009-02-09 09:52 - Go MAEDA

- File mail\_handler\_update.diff added

Removed unused and buggy codes. Please don't use previously submitted patch.

### #3 - 2009-06-03 23:25 - Stephanie Collett

+1 It would be nice to change the assigned user by email.

### #4 - 2009-07-05 22:05 - micah anderson

Wouldn't these fields be more consistent if they were:

Start\_Date  
Due\_Date  
Done\_Ration  
Estimated\_Hours  
Assigned\_To

instead of the lowercase versions that this patch provides?

The other keywords must be uppercase (such as Project, Status), so making these lowercase seems like it would lead to confusion.

Also, I assume the underscore is there because it would not otherwise be possible with a space?

### #5 - 2011-03-24 10:37 - Toshi MARUYAMA

- Category set to Email notifications

### #6 - 2011-11-28 00:25 - Mischa The Evil

- Category changed from Email notifications to Email receiving

**#7 - 2012-10-08 07:50 - Sergey Sheavy**

I have these patches. But it still does not work for me.  
May be I should apply them somehow?

Thank you.  
P.S. Sorry for off-topic.

**#8 - 2016-12-26 04:40 - Go MAEDA**

- Related to Defect #6110: MailHandler should allow updating Issue Priority and Custom fields added

**#9 - 2016-12-26 04:41 - Go MAEDA**

- Related to Feature #5594: Improve MailHandler's keyword handling added

**#10 - 2016-12-26 04:41 - Go MAEDA**

- Related to Feature #5595: Allow start date and due dates to be set via incoming email added

**#11 - 2016-12-26 04:41 - Go MAEDA**

- Status changed from New to Closed

Fixed in [r4394](#), [r3764](#), [r3763](#).

**Files**

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mail_handler_update.diff	9.04 KB	2009-02-09	Go MAEDA
mail_handler_update.diff	8.87 KB	2009-02-09	Go MAEDA