

## Redmine - Feature #27070

### Allow setting "Parent issue" attribute in emails

2017-09-25 14:11 - Brandon Tarney

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Go MAEDA	<b>% Done:</b>	0%
<b>Category:</b>	Email receiving	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	4.0.0		
<b>Resolution:</b>	Fixed		

#### Description

Feature: Set the "Parent task" of an issue generated via email to redmine.

Context: I am able to set project, tracker, priority, status, element, and estimated time fields but not "Parent task" by using colon-separated fields in the body of the email. I am able to set "Parent task" manually on-creation of a redmine issue or when editing an issue, so I know this functionality works in my current redmine setup.

i.e. I send the following email-body to redmine, and it properly sets all fields except "Parent task"

Description: Trying to set parent task as part of this email-generated redmine ticket

Project: test-project

Tracker: Task

Priority: 3 - Normal

Status: New

Parent Task: 10871

Element: Data Management

Estimated time: 9

Parent task: 10871

Parent Task: 10871

parent: 10871

Parent: 10871

Parent\_Task: 10871

Parent\_task: 10871

Parent\_Id: 10871

Parent Id: 10871

Parent\_id: 10871

Parent id: 10871

#### Related issues:

Related to Redmine - Feature # 19732: create subtask from mail

Closed

#### Associated revisions

##### Revision 17304 - 2018-04-24 04:40 - Go MAEDA

Allow setting "Parent issue" attribute in emails (#27070).

Patch by Mizuki ISHIKAWA.

##### Revision 17305 - 2018-04-24 07:01 - Go MAEDA

Fix mistakenly tampered fixture file (#27070).

## History

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### #1 - 2017-09-25 17:22 - Toshi MARUYAMA

- Category set to *Email receiving*

### #2 - 2017-09-25 17:24 - Toshi MARUYAMA

- Description updated

### #3 - 2017-10-01 01:09 - Mischa The Evil

FTR & FWIW: this request arose from message#53706 (and indirectly from message#49619).

### #4 - 2017-10-03 09:17 - Go MAEDA

- Assignee set to *Go MAEDA*

- Target version set to *Candidate for next major release*

I think this feature should have been implemented along with #443.

### #5 - 2017-10-03 11:24 - Go MAEDA

- Related to Feature #19732: *create subtask from mail added*

### #6 - 2017-10-03 11:24 - Go MAEDA

- Assignee deleted (*Go MAEDA*)

### #7 - 2018-04-11 06:10 - Mizuki ISHIKAWA

- File *add\_parent\_issue.patch* added

I wrote a patch to set the "parent task" attribute by email.

example:

parent issue: 1(id of parent issue)

You can also use the following key.

- parent issue
- Parent issue
- parent\_issue
- String set in "field\_parent\_issue" in the language you are using.
  - In the case of en: Parent task
  - In the case of fr: Tâche parente
  - In the case of ja: チケット

### #8 - 2018-04-12 00:33 - Go MAEDA

- Target version changed from *Candidate for next major release* to *4.1.0*

Mizuki ISHIKAWA wrote:

| I wrote a patch to set the "parent task" attribute by email.

LGTM, setting target version to 4.1.0.

**#9 - 2018-04-24 04:46 - Go MAEDA**

- Subject changed from Set 'Parent task' attribute via email issue creation to Allow setting "Parent issue" attribute in emails
- Status changed from New to Closed
- Assignee set to Go MAEDA
- Target version changed from 4.1.0 to 4.0.0
- Resolution set to Fixed

Committed. You can set parent issue in incoming emails by using "Parent issue" or other language dependent keywords (e.g. "Parent task", "Tâche parente", "チケット", etc).

Thank you for your contribution.

**Files**

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add_parent_issue.patch	3.16 KB	2018-04-11	Mizuki ISHIKAWA
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