

Redmine - Defect #27242

issue creation failed if email notification fail

2017-10-20 22:07 - Slim BENHAMMOUDA

| | | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------------------|-----------|
| Status: | Closed | Start date: | |
| Priority: | Normal | Due date: | |
| Assignee: | | % Done: | 0% |
| Category: | Email notifications | Estimated time: | 0.00 hour |
| Target version: | | Affected version: | 3.3.3 |
| Resolution: | Invalid | | |
| Description Hello, I have a redmine instance installed on a vps: <ul style="list-style-type: none">• redmine 3.3.3• mySQL• Apache+passenger I created an issue, assigned it to a developer and saved the issue. the page keep loading and I finally received an internal error. I checked the redmine log file (production.log) and I found that there is an issue with mail notification. In fact, my email server was down during my issue creation, so redmine failed to send the email and a rollback occurred on my issue creation!!! Isn't this a strange behaviour, why issue creation should fail if notification email fails. For me, notification should be a separate module from issue tracking module!!! What do you think? Cheers, Slim | | | |
| Related issues: Related to Redmine - Feature #26791: Send individual notification mails per m... Closed | | | |

History

#1 - 2017-10-21 09:19 - Go MAEDA

Probably you can avoid the problem by switching delivery_method to async_*. Please see [EmailConfiguration](#) for the details.

#2 - 2017-10-21 09:26 - Go MAEDA

- Related to Feature #26791: Send individual notification mails per mail recipient added

#3 - 2017-10-21 09:26 - Go MAEDA

And it will be fixed if [#26791](#) is implemented because emails will always be sent in background.

#4 - 2017-10-21 11:53 - Slim BENHAMMOUDA

- Status changed from New to Resolved

Many thanks,
I'm changing the issue status to resolved.

Cheers,
Slim

#5 - 2017-10-29 05:03 - Go MAEDA

- Status changed from Resolved to Closed
- Resolution set to Invalid

Thank you for the feedback. Closing.

#6 - 2017-11-05 18:05 - Toshi MARUYAMA

- Description updated

