

# Redmine - Defect #27361

## Failed when using Emoji

2017-11-02 04:38 - Charles So

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Database	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	3.0.4
<b>Resolution:</b>	Duplicate		
<b>Description</b>			
Tried to create Issue directly or via email with emoji, reply to forum via email using emoji, and all failed.			
Here is output from Production.log			
ActiveRecord::StatementInvalid (Mysql2::Error: Incorrect string value: '\xF0\x9F\x87xA6\xF0\x9F...' for column 'description' at row 1: INSERT INTO `issues` (`project_id`, `author_id`, `priority_id`, `tracker_id`, `status_id`, `subject`, `description`, `start_date`, `updated_on`, `created_on`, `lock_version`) VALUES (33, 4, 4, 2, 1, 'CCCCC list', '-			
<b>Related issues:</b>			
Related to Redmine - Feature #31921: Changes to properly support 4 byte chara...		<b>Closed</b>	
Is duplicate of Redmine - Defect #24992: MailHandler: an unexpected error occ...		<b>Needs feedback</b>	

### History

#### #1 - 2017-11-02 04:39 - Charles So

The error log above originally contains a few emojis.... and the whole string got cut off immediately at where the 1st emoji is.

#### #2 - 2017-11-02 04:41 - Charles So

- File Screen Shot 2017-11-02 at 11.40.11 AM.jpg added

Here is a screen capture of the Production.log

#### #3 - 2017-11-03 16:05 - Toshi MARUYAMA

- Status changed from New to Closed

- Resolution set to Duplicate

Duplicate of [#24992](#).

#### #4 - 2017-11-03 16:05 - Toshi MARUYAMA

- Is duplicate of Defect #24992: MailHandler: an unexpected error occurred when receiving email: invalid byte sequence in UTF-8 added

#### #5 - 2018-04-05 11:39 - Tobias Fischer

[#21398](#)

#### #6 - 2019-07-31 09:53 - Tobias Fischer

Related issue in Git commits: [#24030](#)

#### #7 - 2019-07-31 09:55 - Tobias Fischer

Related with more discussion: [#18866](#) and [#21398](#)

#### #8 - 2019-08-17 18:29 - Marius BĂLTEANU

- Related to Feature #31921: Changes to properly support 4 byte characters (emoji) when database is MySQL added

### Files

Screen Shot 2017-11-02 at 11.40.11 AM.jpg	76.1 KB	2017-11-02	Charles So
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