

## Redmine - Defect #27406

### Internal Server Error while posting smile in issue's description

2017-11-08 13:31 - Pavel Potcheptsov

<b>Status:</b> Closed	<b>Start date:</b>
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b>	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	<b>Affected version:</b> 3.4.3
<b>Resolution:</b> Invalid	
<b>Description</b> It took a time to realize why issue's creation throw Internal Error. It turned out that text was actually copy-pasted to description from somewhere and it contains smile. I can't provide full text because of privacy but here is relevant error from log:  <pre>Processing by IssuesController#create as HTML ..skipped.. Completed 500 Internal Server Error in 130ms (ActiveRecord: 67.5ms) ActiveRecord::StatementInvalid (Mysql2::Error: Incorrect string value: '\xF0\x9F\x98\x8A\x0D\x0A..' for column 'description' at row 1:</pre> Relevant <a href="#">article</a> to fix issue.	
<b>Related issues:</b> Related to Redmine - Feature #31921: Changes to properly support 4 byte chara... <b>Closed</b>	

#### History

##### #1 - 2017-11-08 14:02 - Toshi MARUYAMA

- Category deleted (Issues)
- Status changed from New to Closed
- Resolution set to Invalid

This is FAQ.  
Search "MySQL UTF-8 4bytes" on this site or google.

##### #2 - 2017-11-08 14:34 - Pavel Potcheptsov

- File Screenshot-2017-11-8 Search - Redmine.png added

Unfortunately search on redmine didn't return any answer.  
Am I right that you are suggesting to change character set in database, etc but you aren't going to commit such changes in the code?

##### #3 - 2017-11-08 15:11 - Toshi MARUYAMA

Pavel Potcheptsov wrote:

but you aren't going to commit such changes in the code?

It is not related with Redmine source code.

##### #4 - 2019-08-17 18:12 - Marius BĂLTEANU

- Related to Feature #31921: Changes to properly support 4 byte characters (emoji) when database is MySQL added

#### Files

Screenshot-2017-11-8 Search - Redmine.png	60.4 KB	2017-11-08	Pavel Potcheptsov
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