

Redmine - Defect #2786

Can not view some issues as pdf

2009-02-19 11:18 - Brad Schick

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|---|--------|--------------------------|------------|
| Status: | Closed | Start date: | 2009-02-19 |
| Priority: | Normal | Due date: | |
| Assignee: | | % Done: | 0% |
| Category: | | Estimated time: | 0.00 hour |
| Target version: | 0.8.2 | Affected version: | |
| Resolution: | Fixed | | |
| Description | | | |
| <p>I am running 0.8.1 on Ubuntu 8.04 and some issues can no longer be displayed as pdfs. I'm not sure why some issues can be converted to pdf and not others. Clicking the link results in a 500 server error response. Here is the exception from the production.log</p> <pre>Processing IssuesController#index (for xxx.xxx.xxx.xxx at 2009-02-18 09:10:30) [GET] Session ID: xxxxxxxxxxxxxxxxxxxxxxxxxxxx Parameters: {"project_id"=>"xxxxxxx", "set_filter"=>"1", "action"=>"index", "controller"=>"issues"} "production.log" 3099 lines, 235291 characters /lib/redmine/export/pdf.rb:271:in `issue_to_pdf' /var/lib/gems/1.8/gems/activerecord-2.1.2/lib/active_record/associations/association_collection.rb:277:in `method_missing' /var/lib/gems/1.8/gems/activerecord-2.1.2/lib/active_record/associations/association_proxy.rb:171:in `method_missing' /var/lib/gems/1.8/gems/activerecord-2.1.2/lib/active_record/associations/association_proxy.rb:171:in `each' /var/lib/gems/1.8/gems/activerecord-2.1.2/lib/active_record/associations/association_proxy.rb:171:in `send' /var/lib/gems/1.8/gems/activerecord-2.1.2/lib/active_record/associations/association_proxy.rb:171:in `method_missing' /var/lib/gems/1.8/gems/activerecord-2.1.2/lib/active_record/associations/association_collection.rb:277:in `method_missing' /lib/redmine/export/pdf.rb:268:in `issue_to_pdf' /app/controllers/issues_controller.rb:108:in `show' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/mime_responds.rb:131:in `call' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/mime_responds.rb:131:in `custom' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/mime_responds.rb:160:in `call' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/mime_responds.rb:160:in `respond' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/mime_responds.rb:154:in `each' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/mime_responds.rb:154:in `respond' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/mime_responds.rb:107:in `respond_to' /app/controllers/issues_controller.rb:105:in `show' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/base.rb:1166:in `send' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/base.rb:1166:in `perform_action_without_filters' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/filters.rb:579:in `call_filters' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/filters.rb:572:in `perform_action_without_benchmark' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/benchmarking.rb:68:in `perform_action_without_rescue' /usr/lib/ruby/1.8/benchmark.rb:293:in `measure' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/benchmarking.rb:68:in `perform_action_without_rescue' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/rescue.rb:201:in `perform_action_without_caching' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/caching/sql_cache.rb:13:in `perform_action' /var/lib/gems/1.8/gems/activerecord-2.1.2/lib/active_record/connection_adapters/abstract/query_cache.rb:33:in `cache' /var/lib/gems/1.8/gems/activerecord-2.1.2/lib/active_record/query_cache.rb:8:in `cache' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/caching/sql_cache.rb:12:in `perform_action' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/base.rb:529:in `send' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/base.rb:529:in `process_without_filters' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/filters.rb:568:in `process_without_session_management_support' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/session_management.rb:130:in `process' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/base.rb:389:in `process' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/dispatcher.rb:149:in `handle_request' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/dispatcher.rb:107:in `dispatch' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/dispatcher.rb:104:in `synchronize' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/dispatcher.rb:104:in `dispatch' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/dispatcher.rb:120:in `dispatch CGI' /var/lib/gems/1.8/gems/actionpack-2.1.2/lib/action_controller/dispatcher.rb:35:in `dispatch' /var/lib/gems/1.8/gems/thin-1.0.0/lib/rack/adapters/rails.rb:54:in `serve_rails' /var/lib/gems/1.8/gems/thin-1.0.0/lib/rack/adapters/rails.rb:74:in `call' /var/lib/gems/1.8/gems/thin-1.0.0/lib/thin/connection.rb:63:in `pre_process' /var/lib/gems/1.8/gems/thin-1.0.0/lib/thin/connection.rb:54:in `process'</pre> | | | |

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/var/lib/gems/1.8/gems/thin-1.0.0/lib/thin/connection.rb:39:in `receive_data'  
/var/lib/gems/1.8/gems/eventmachine-0.12.2/lib/eventmachine.rb:231:in `run_machine'  
/var/lib/gems/1.8/gems/eventmachine-0.12.2/lib/eventmachine.rb:231:in `run'  
/var/lib/gems/1.8/gems/thin-1.0.0/lib/thin/backends/base.rb:57:in `start'  
/var/lib/gems/1.8/gems/thin-1.0.0/lib/thin/server.rb:150:in `start'  
/var/lib/gems/1.8/gems/thin-1.0.0/lib/thin/controllers/controller.rb:80:in `start'  
/var/lib/gems/1.8/gems/thin-1.0.0/lib/thin/runner.rb:173:in `send'  
/var/lib/gems/1.8/gems/thin-1.0.0/lib/thin/runner.rb:173:in `run_command'  
/var/lib/gems/1.8/gems/thin-1.0.0/lib/thin/runner.rb:139:in `run!'  
/var/lib/gems/1.8/gems/thin-1.0.0/bin/thin:6  
/usr/bin/thin:16:in `load'  
/usr/bin/thin:16
```

Rendering /var/www/redmine/public/500.html (500 Internal Server Error)

History

#1 - 2009-02-19 19:39 - Jean-Philippe Lang

- Status changed from *New* to *Resolved*
- Target version set to *0.8.2*
- Resolution set to *Fixed*

Was fixed in [r2226](#) but forgot to merge it into 0.8 branch.

#2 - 2009-02-20 06:33 - Brad Schick

Is there a patch that can be applied to 0.8.1 stable?

#3 - 2009-02-21 20:09 - Jean-Philippe Lang

Actually, it was fixed in [r2262](#), not [r2226](#).

The patch is pretty simple, you can find it here:

<http://www.redmine.org/repositories/diff/redmine/trunk/lib/redmine/export/pdf.rb?rev=2262>

#4 - 2009-02-21 20:29 - Jean-Philippe Lang

- Status changed from *Resolved* to *Closed*

Merged in 0.8 branch in [r2513](#).