

Redmine - Feature #28307

Not able to create issue using email redmine: 3.2.9

2018-03-08 11:23 - Aakash Guragai

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:			
Resolution:	Invalid		
Description			
<p>As per wiki suggested i have configure the email for issue creation. But no issue was created after sending mail. my configuration include:</p> <ol style="list-style-type: none">set up imap accountmaked cron to reke task: <code>*/3 * * * * rake -f /var/www/html/redmine/Rakefile --silent redmine:email:receive_imap RAILS_ENV="production" host=mail.myhost.com.np username=ticket@myhost.com.np password=myspassword#10 proejct=test-project folder=INBOX port=993 ssl=SSL --trace</code> <p>actually i m new to ruby but have some programming experience on other oop language, and myself i am edition redmine source as per our requirement but not able to configure issue creation sending mail.</p> <p>Please help me with some step to configure:</p>			

History

#1 - 2018-03-14 06:25 - Aakash Guragai

nobody here to help me. i still haven't able to manage issue through email. gmail imap

#2 - 2018-03-14 09:45 - Bernhard Rohloff

You don't get support on the issue tracker. Its only purpose is tracking the development of Redmine. Please ask for help on the forums.

There's a fairly recent [discussion](#) about your problem, too.

#3 - 2018-03-14 17:14 - Aakash Guragai

Thank you for the information.

#4 - 2018-03-14 17:26 - Marius BĂLTEANU

- Tracker changed from Patch to Feature
- Status changed from New to Closed
- Resolution set to Invalid

#5 - 2018-03-14 17:26 - Marius BĂLTEANU

- Priority changed from Urgent to Normal