

Redmine - Defect #29312

Spent time report does not show all logged time entries with parent task in different projects

2018-08-01 16:45 - Oliver Gmelch

Status:	New	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Time tracking	Estimated time:	0.00 hour
Target version:		Affected version:	3.4.5
Resolution:			
Description <p>We are currently running into the issue that the spent time report from a parent task does not work properly when confronted with sub tasks from different projects.</p> <p>So we are running a structure similar to this:</p> <ul style="list-style-type: none">• Projects<ul style="list-style-type: none">◦ P1_Particular customer project• Global helpdesk <p>Hence, the ticket hierarchy would look like this:</p> <ul style="list-style-type: none">• #1: Parent task => Global helpdesk• #2: Development task => subtask of #1, located in project P1 <p>On the parent task's detail page #1, all time entries tracked against any of the sub tasks are calculated correctly (including those sub tasks from other projects).</p> <p>However, when clicking on the calculated time, the spent time report shows up, including spent time entries for the current project only and hence displaying incorrect values (mostly zero).</p> <p>A temporary workaround for us is to visit the spent time report not directly from the project but from the global perspective which shows correct values.</p> <p>So to conclude:</p> <ul style="list-style-type: none">• This URL here does not work: https://redmine_base_domain/projects/helpdesk/time_entries?issue_id=%7E1• This URL here shows correct values (mind that it does not contain the project reference): https://redmine_base_domain/time_entries?issue_id=%7E1 <p>Given the fact that the calculation on the parent task's detail page works correctly, I would consider this a bug.</p> <p>Currently running Redmine v3.4.5. In case you need more information to reproduce this behaviour, I will be glad to support.</p>			
Related issues:			
Has duplicate Redmine - Defect #33193: Defect for Spent time at issues page ...			Closed
Has duplicate Redmine - Defect #30359: Time entries of subtasks in other proj...			Closed

History

#1 - 2020-03-24 14:19 - Go MAEDA

- Has duplicate Defect #33193: Defect for Spent time at issues page for issue that is parent to other projects issue added

#2 - 2020-03-24 14:21 - Go MAEDA

- Has duplicate Defect #30359: Time entries of subtasks in other projects are not listed added

#3 - 2020-03-24 14:48 - VD DV

Please update affected version on this issue. This Issue exists on recent versions also.
Thank you