

Redmine - Defect #30070

Unable to update assignee with rdm-mailhandler.rb

2018-12-01 14:36 - okifumi mita

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:		Affected version:	3.4.6
Resolution:	Wont fix		

Description

Issue Summary

I try to update ticket status by sending email.
But assignee cannot be updated.

So, I commented out following line from https://github.com/redmine/redmine/blob/master/app/models/mail_handler.rb.

```
# ignore CLI-supplied defaults for new issues  
handler_options[:issue].clear
```

then the assignee become editable.

Request

Delete the line from REDMINE_HOME/app/models/mail_handler.rb.

Environment

Environment:

```
Redmine version      3.4.6.stable  
Ruby version         2.4.5-p335 (2018-10-18) [x86_64-linux]  
Rails version        4.2.8  
Environment          production  
Database adapter     Mysql2
```

SCM:

```
Subversion           1.9.5  
Mercurial            4.0  
Bazaar               2.8.0  
Git                  2.11.0  
Filesystem
```

Redmine plugins:

```
no plugin installed
```

Reproduce Procedure

1. Install Redmine 3.4.6.stable by using Docker (https://hub.docker.com/_/redmine/)
2. Create a ticket and send following email.

```
cat testmail  
Return-Path: <root@mydomain.xyz>  
X-Original-To: root@localhost  
Delivered-To: root@localhost.mydomain.xyz  
Received: by mail.mydomain.xyz (Postfix, from userid 0)  
        id 126E23353D91; Sun, 25 Nov 2018 14:31:32 +0900 (JST)  
Date: Sun, 25 Nov 2018 14:31:32 +0900  
To: root@localhost.mydomain.xyz  
Subject: Ticket[#1]
```

User-Agent: Heirloom mailx 12.5 7/5/10
MIME-Version: 1.0
Content-Type: text/plain; charset=us-ascii
Content-Transfer-Encoding: 7bit
Message-Id: <20181125053133.126E23353D91@mail.mydomain.xyz>
From: root@mydomain.xyz (root)

Test Content

3. execute following commands

```
REDMINE_URL=http://192.168.10.6:8080  
REDMINE_API_KEY=AxUWiDdhW06IjYpTpvAM  
PROJECT=myproject  
cat testmail | rdm-mailhandler.rb --url ${REDMINE_URL} --key ${REDMINE_API_KEY} --project ${PROJECT} --unknown-user create --allow-override all --assigned-to admin
```

4. confirm update of the ticket

[updateAssignee.png](#)

Thanks

Related issues:

Related to Redmine - Defect #7195: Apply CLI-supplied defaults for incoming m...	Closed	2010-12-29
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History

#1 - 2018-12-12 23:57 - Go MAEDA

- Description updated

#2 - 2018-12-13 00:18 - Go MAEDA

- Related to Defect #7195: Apply CLI-supplied defaults for incoming mail only to new issues not replies added

#3 - 2018-12-13 00:22 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Wont fix

Issue attributes in a command line are ignored by design when updating an existing issue. Please see [#7195](#) and [source:tags/4.0.0/app/models/mail_handler.rb#L239](#).

Files

updateAssignee.png	220 KB	2018-12-01	okifumi mita
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