

Redmine - Defect #30438

Internal error after replying isuess

2019-01-15 16:40 - Konrad Gorczyca

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		
Description			
Hello,			
When someone tries to answer in a project, he receives a 500 error like file in attachment.			
Logs from redmine/log/production.log			
<pre>Started GET "/" for 185.28.17.74 at Tue Jan 15 15:24:51 +0000 2019 Processing by WelcomeController#index as HTML Current user: j.onak (id=177) Rendered welcome/index.html.erb within layouts/base (17.6ms) Completed 200 OK in 5021ms (Views: 4988.7ms ActiveRecord: 1.7ms) Started GET "/projects/test_projekt3" for 185.28.17.74 at Tue Jan 15 15:25:00 +0000 2019 Processing by ProjectsController#show as HTML Parameters: {"id"=>"test_projekt3"} Current user: j.onak (id=177) Rendered projects/_members_box.html.erb (1.0ms) Rendered projects/show.html.erb within layouts/base (11.5ms) Completed 200 OK in 1329ms (Views: 40.2ms ActiveRecord: 1238.3ms) Started GET "/projects/test_projekt3/issues/new" for 185.28.17.74 at Tue Jan 15 15:25:08 +0000 2019 Processing by IssuesController#new as HTML Parameters: {"project_id"=>"test_projekt3"} Current user: j.onak (id=177) Rendered issues/_form_custom_fields.html.erb (17.6ms) Rendered issues/_attributes.html.erb (49.7ms) Rendered plugins/redmine_mentions/app/views/hooks/redmine_mentions/_edit_mentionable.html.erb (23.0ms) Rendered issues/_form.html.erb (105.3ms) Rendered attachments/_form.html.erb (4.2ms) Rendered issues/new.html.erb within layouts/base (116.2ms) Completed 200 OK in 357ms (Views: 304.8ms ActiveRecord: 4.3ms) Started POST "/projects/test_projekt3/issues" for 185.28.17.74 at Tue Jan 15 15:25:14 +0000 2019 Processing by IssuesController#create as HTML Parameters: {"commit"=>"StwÅ³rz", "utf8"=>"âœ“", "issue"=>{"is_private"=>"0", "subject"=>"15", "status_id"=>"1", "estimated_hours"=>""}, "description"=>"15", "tracker_id"=>"1", "assigned_to_id"=>""}, "done_ratio"=>"0", "priority_id"=>"2", "start_date"=>"2019-01-15", "custom_field_values"=>{"2"=>""}, "4"=>"0", "5"=>""}, "parent_issue_id"=>""}, "due_date"=>""}, "authenticity_token"=>"f9ifvpiJsNXNxlPEjPYVnrCee6li5DDzmx7ywobbric=", "project_id"=>"test_projekt3"} Current user: j.onak (id=177) Rendered mailer/_issue.text.erb (1.2ms) Rendered mailer/issue_add.text.erb within layouts/mailer (2.6ms) Rendered mailer/_issue.html.erb (262.1ms) Rendered mailer/issue_add.html.erb within layouts/mailer (263.2ms) Completed 500 Internal Server Error in 21130ms Ruby -ver = ruby 1.8.7</pre>			
How can i fix it ?			

History

#1 - 2019-01-15 21:21 - Marius BĂLTEANU

- Status changed from New to Needs feedback
- Assignee set to Konrad Gorczyca

Ruby 1.8.7 is not supported in the recent Redmine versions. Please post more details about your instance (see [Submissions](#)).

#2 - 2019-02-03 16:01 - Marius BĂLTEANU

- Status changed from Needs feedback to Closed
- Assignee deleted (Konrad Gorczyca)
- Resolution set to Invalid

Please reopen if you experience the same issue on the latest Redmine versions.

Files

redmine.png	18.7 KB	2019-01-15	Konrad Gorczyca
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