Redmine - Defect #30939

Timeout for "Check for updates" on Plugins page is too short

2019-02-28 20:52 - Eric Gauthier

	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:	Go MAEDA	% Done:	0%
Category:	Administration	Estimated time:	0.00 hour
Target version:	3.4.10		
Resolution:	Fixed	Affected version:	3.4.5
Description			
Hello,			
However above a certain It gets worst as number o	amount, more than 13-14 i	works well when there is a small nu n our case, it fails almost 50% of the sume the network condition also affe 20 or more plugins installed	time
When it fails a popup sho	ows up after 3secs saying;		
linable to retrieve -	lugin informations from www	v rodmino ora	
Unable to retrieve pl	ugin inionnations from <u>www</u>	v.reutiline.org	
My temporary solution:			
	was initiated from the brow s.html.erb which contains th	vser (javascript) and further research e js code	led me to
\$ grep -i timeout app/view timeout: 3000,	vs/admin/plugins.html.erb		
timeout: 3000,	vs/admin/plugins.html.erb restarted Redmine, no mo	re failure !!	
timeout: 3000, Changed it to 30000 then	restarted Redmine, no mo		
timeout: 3000, Changed it to 30000 then So it would be nice if this			
timeout: 3000, Changed it to 30000 then So it would be nice if this	restarted Redmine, no mo		
timeout: 3000, Changed it to 30000 then So it would be nice if this Merci :)	restarted Redmine, no mo		
timeout: 3000, Changed it to 30000 then So it would be nice if this Merci :) Our env:	restarted Redmine, no mo		
timeout: 3000, Changed it to 30000 then So it would be nice if this Merci :) Our env: Environment :	restarted Redmine, no mo could be fixed at the source	9	
timeout: 3000, Changed it to 30000 then So it would be nice if this Merci :) Our env: Environment : Redmine version	restarted Redmine, no mo could be fixed at the source 3.4.5.	stable	linux]
timeout: 3000, Changed it to 30000 then So it would be nice if this Merci :) Our env: Environment :	restarted Redmine, no mo could be fixed at the source 3.4.5.	9	linux]
timeout: 3000, Changed it to 30000 then So it would be nice if this Merci :) Our env: Environment : Redmine version Ruby version	a restarted Redmine, no mo could be fixed at the source 3.4.5. 2.3.5	stable p376 (2017-09-14) [x86_64-1	linux]
timeout: 3000, Changed it to 30000 then So it would be nice if this Merci :) Our env: Environment : Redmine version Ruby version Rails version	a restarted Redmine, no mo could be fixed at the source 3.4.5. 2.3.5- 4.2.8	stable p376 (2017-09-14) [x86_64-2 ction	linux]
timeout: 3000, Changed it to 30000 then So it would be nice if this Merci :) Our env: Environment: Redmine version Ruby version Rails version Environment	a restarted Redmine, no mo could be fixed at the source 3.4.5 2.3.5- 4.2.8 produc	stable p376 (2017-09-14) [x86_64-2 ction	linux]
timeout: 3000, Changed it to 30000 then So it would be nice if this Merci :) Our env: Environment: Redmine version Ruby version Rails version Environment Database adapter	a restarted Redmine, no mo could be fixed at the source 3.4.5 2.3.5- 4.2.8 produc	stable -p376 (2017-09-14) [x86_64-1 ction	linux]
timeout: 3000, Changed it to 30000 then So it would be nice if this Merci :) Our env: Environment: Redmine version Ruby version Rails version Environment Database adapter SCM:	a restarted Redmine, no mo could be fixed at the source 3.4.5. 2.3.5- 4.2.8 produce Mysq12	stable p376 (2017-09-14) [x86_64-1 ction	linux]
timeout: 3000, Changed it to 30000 then So it would be nice if this Merci :) Our env: Environment: Redmine version Ruby version Rails version Environment Database adapter SCM: Subversion	a restarted Redmine, no mo could be fixed at the source 3.4.5. 2.3.5- 4.2.8 produce Mysq12 1.7.14	stable p376 (2017-09-14) [x86_64-1 ction	Linux]
timeout: 3000, Changed it to 30000 then So it would be nice if this Merci :) Our env: Environment: Redmine version Ruby version Rails version Environment Database adapter SCM: Subversion Git	a restarted Redmine, no mo could be fixed at the source 3.4.5. 2.3.5- 4.2.8 produce Mysq12 1.7.14	stable p376 (2017-09-14) [x86_64-1 ction	Linux]
timeout: 3000, Changed it to 30000 then So it would be nice if this Merci :) Our env: Environment: Redmine version Ruby version Rails version Environment Database adapter SCM: Subversion Git Filesystem Xitolite	a restarted Redmine, no mo could be fixed at the source 3.4.5. 2.3.5- 4.2.8 produce Mysq12 1.7.14 2.15.1	stable p376 (2017-09-14) [x86_64-1 ction	Linux]
timeout: 3000, Changed it to 30000 then So it would be nice if this Merci :) Our env: Environment: Redmine version Ruby version Rails version Environment Database adapter SCM: Subversion Git Filesystem Xitolite	a restarted Redmine, no mo could be fixed at the source 3.4.5. 2.3.5- 4.2.8 produce Mysq12 1.7.14 2.15.1	stable p376 (2017-09-14) [x86_64-1 stion	Linux]
timeout: 3000, Changed it to 30000 then So it would be nice if this Merci :) Our env: Environment: Redmine version Ruby version Rails version Environment Database adapter SCM: Subversion Git Filesystem Xitolite Redmine plugins: additionals	a restarted Redmine, no mo could be fixed at the source 3.4.5. 2.3.5- 4.2.8 produc Mysq12 1.7.14 2.15.1	stable p376 (2017-09-14) [x86_64-1 stion	linux]
timeout: 3000, Changed it to 30000 then So it would be nice if this Merci :) Our env: Environment: Redmine version Ruby version Rails version Environment Database adapter SCM: Subversion Git Filesystem Xitolite Redmine plugins: additionals	a restarted Redmine, no mo could be fixed at the source 3.4.5. 2.3.5- 4.2.8 produc Mysq12 1.7.14 2.15.1 2.15.1 2.0.11	stable p376 (2017-09-14) [x86_64-1 stion	linux]
timeout: 3000, Changed it to 30000 then So it would be nice if this Merci :) Our env: Environment: Redmine version Ruby version Rails version Environment Database adapter SCM: Subversion Git Filesystem Xitolite Redmine plugins: additionals redmine_activered	a restarted Redmine, no mo could be fixed at the source 3.4.5. 2.3.5- 4.2.8 produc Mysql2 1.7.14 2.15.1 2.15.1 cord_session_store 0. 1.4.7	stable p376 (2017-09-14) [x86_64-1 stion	linux]
timeout: 3000, Changed it to 30000 then So it would be nice if this Merci :) Our env: Environment: Redmine version Ruby version Rails version Environment Database adapter SCM: Subversion Git Filesystem Xitolite Redmine plugins: additionals redmine_activered redmine_agile	a restarted Redmine, no mo could be fixed at the source 3.4.5 2.3.5 4.2.8 produc Mysql2 1.7.14 2.15.1 2.15.1 cord_session_store 0. 1.4.7 p_kit 0.2.5	stable -p376 (2017-09-14) [x86_64-1 ction 2	linux]
timeout: 3000, Changed it to 30000 then So it would be nice if this Merci :) Our env: Environment: Redmine version Ruby version Rails version Environment Database adapter SCM: Subversion Git Filesystem Xitolite Redmine plugins: additionals redmine_activered redmine_bootstrap	a restarted Redmine, no mo could be fixed at the source 3.4.5 2.3.5 4.2.8 produc Mysql2 1.7.14 2.15.1 2.15.1 cord_session_store 0. 1.4.7 p_kit 0.2.5	stable -p376 (2017-09-14) [x86_64-1 ction 2	linux]
timeout: 3000, Changed it to 30000 then So it would be nice if this Merci :) Our env: Environment: Redmine version Ruby version Rails version Environment Database adapter SCM: Subversion Git Filesystem Xitolite Redmine plugins: additionals redmine_agile redmine_bootstrap redmine_checklist	a restarted Redmine, no mo could be fixed at the source 3.4.5. 2.3.5- 4.2.8 produce Mysq12 1.7.14 2.15.1 2.0.11 cord_session_store 0. 1.4.7 p_kit 0.2.5 as 3.1.11 4.2.1	stable p376 (2017-09-14) [x86_64-1 ction 2	linux]

redmine_git_hosting	1.2.3
redmine_image_clipboard_paste	3.3.0
redmine_lightbox2	0.4.3
redmine_move_comments	0.0.2
redmine_people	1.4.0
redmine_products	2.0.5
redmine_silencer	0.4.3
redmine_wiki_extensions	0.8.1
sidebar_hide	0.0.8
vault	0.3.10

Associated revisions

Revision 17909 - 2019-03-01 09:15 - Go MAEDA

Timeout for "Check for updates" on Plugins page is too short (#30939).

Contributed by Eric Gauthier.

Revision 17910 - 2019-03-02 04:04 - Go MAEDA

Merged r17909 from trunk to 4.0-stable (#30939).

Revision 17911 - 2019-03-02 04:07 - Go MAEDA

Merged r17909 from trunk to 3.4-stable (#30939).

History

#1 - 2019-03-01 00:22 - Go MAEDA

- Status changed from New to Needs feedback

Do you think that changing the timeout value to 10 seconds will resolve the problem on your Redmine instance? I think 30 seconds is too long.

#2 - 2019-03-01 00:52 - Eric Gauthier

Yes 10 seconds is good in our case, after changing it to 30 secondes I ran many tests from 2 separate env. and it never took more than 4-5 seconds.

#3 - 2019-03-01 01:22 - Go MAEDA

- Subject changed from Admin page - check for plugins updates timeout too short to Timeout for "Check for updates" on Plugins page is too short

- Status changed from Needs feedback to New
- Target version set to 3.4.10

This patch increases the timeout to 10 seconds. I am setting the target version to 3.4.10.

#4 - 2019-03-02 04:08 - Go MAEDA

- Status changed from New to Closed
- Assignee set to Go MAEDA
- Resolution set to Fixed

Committed the change. Thank you for reporting this.

#5 - 2019-03-20 17:17 - Vincent Bruggeman

Is it possible to change the method to POST aswell?

#6 - 2019-03-21 01:24 - Go MAEDA

Vincent Bruggeman wrote:

Is it possible to change the method to POST aswell?

Please open a new issue. It is another request.