# Redmine - Feature #31104

# Show the total number of open issues in a reminder

2019-03-27 10:05 - Go MAEDA

Status: Closed
Priority: Normal

Go MAEDA

Category: Email notifications

Target version: 4.1.0
Resolution: Fixed

Start date:

Due date:

% Done:

0%

Estimated time:

0.00 hour

### **Description**

Assignee:

It is useful if email reminders show the total number of open issues next to "View all issues" link like the following picture. The information is very useful to understand how many tasks the user has without opening the issues list with a web browser.

2 issue(s) that are assigned to you are due in

- eCookbook Bug #3: Error 281 when
- eCookbook Bug #7: Issue due toda

View all issues (11 open)

You have received this notification because you have eit

#### Associated revisions

#### Revision 18061 - 2019-04-18 17:32 - Go MAEDA

Show the total number of open issues in a reminder (#31104).

Patch by Yuichi HARADA.

### History

#### #1 - 2019-04-09 04:25 - Yuichi HARADA

- File 31104-show-number-of-open-issues.patch added

Go MAEDA wrote:

The information is very useful to understand how many tasks the user has without opening the issues list with a web browser.

+1

I'm actually receiving reminders, but rarely open a web browser to see the issues list. I attached a patch.

### #2 - 2019-04-09 06:33 - Go MAEDA

Thank you for the patch but I noticed that there is one problem.

Although the URL in reminders shows issues assigned to the user and their group, the issue count only includes issues directly assigned to the user.

Assume that Bob is a member of group AcmeCompany. 7 issues are directly assigned to Bob and 3 issues are assigned to group AcmeCompny. In this condition, Bob will see 10 issues when he clicks the URL in reminders. Actually, the issue count written in the email reminder is 7.

### #3 - 2019-04-11 02:47 - Yuichi HARADA

- File 31104-show-number-of-open-issues-v2.patch added

### Go MAEDA wrote:

Although the URL in reminders shows issues assigned to the user and their group, the issue count only includes issues directly assigned to the user.

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Sorry, I made a mistake.

Change to use IssueQuery to get the number of open issues for the user and the group to which the his belongs. I rebuilt a patch.

# #4 - 2019-04-11 08:25 - Go MAEDA

- Target version set to 4.1.0

LGTM. Setting the target version to 4.1.0.

### #5 - 2019-04-18 17:32 - Go MAEDA

- Status changed from New to Closed
- Assignee set to Go MAEDA
- Resolution set to Fixed

Committed the patch. Thank you for your contribution.

# **Files**

reminder-with-open-issues-count@2x.png	17.2 KB	2019-03-27	Go MAEDA
31104-show-number-of-open-issues.patch	2.31 KB	2019-04-09	Yuichi HARADA
31104-show-number-of-open-issues-v2.patch	3.81 KB	2019-04-11	Yuichi HARADA

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