## Redmine - Defect #31582

# Issue subject may be truncated if the subject field in the receiving email is split into multiple lines in singlebytes and multibytes mixed

2019-06-18 09:16 - Yuichi HARADA

Status:	Confirmed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:			
Resolution:		Affected version:	
Description			
When you create issues via email, the subject of the created issue may be truncated if the subject field in the original email is split into multiple lines in singlebytes and multibytes mixed format like the following.			
To: redmine@somenet.foo			
From: John Smith <jsmith@somenet.foo></jsmith@somenet.foo>			
Subject: =?UTF-8?B?W+e3iuaApV1bUkVETU1ORV1bV0FSTk1ORzAxXVByb2JsZW06IOODoQ==?=			
=?UTF-8?B?44Oi44Oq5a656YeP44GM6YC86L+r44GX44Gm44GE44G+44GZ?=			
Message-ID: <42feb4b3-4dec-7c61-0edd-45dfc4795143@somenet.foo> Date: Tue, 18 Jun 2019 14:08:06 +0900			
MIME-Version: 1.0			
Content-Type: text/plain; charset=utf-8; format=flowed			
Content-Language: en-US Content-Transfer-Encoding: 7bit			
concent fransfer Encouring. Abit			
Problem started at 13:49:27 on 2019.06.18			
The Subject should be decoded like this:			
[00][REDMINE][WARNING01]Problem: 000000000000000000000000000000000000			
But the subject of the created issue will be the following:			
[00][REDMINE][WARNING01]Problem: 0			
Attached a test.			
Related issues:			
Related to Redmine - Defect #31365: Issue subject may be broken if the subjec Closed			
Associated revisions			
Associated revisions Revision 18269 - 2019-06-20 08:57 - Go MAEDA			
NEVISIUI 10203 - 2013-00-20 00:37 - 00 MAEDA			

Reverts r18245 (#31582, #31365).

Issue subjets are truncated in some cases when they are created via email.

#### Revision 18270 - 2019-06-20 09:06 - Go MAEDA

Merged r18269 from trunk to 4.0-stable in order to revert r18246 (#31582, #31365).

### History

# #1 - 2019-06-20 08:42 - Go MAEDA

This is caused by patch  $\frac{#31365}{}$ .

I think this is a severe problem and  $\underline{r18245}$  must be reverted.

# #2 - 2019-06-20 08:43 - Go MAEDA

- Related to Defect #31365: Issue subject may be broken if the subject field in the receiving email is split into multiple lines added

#### #3 - 2019-06-20 08:46 - Go MAEDA

- Status changed from New to Confirmed

#### Files

test\_issue\_subject\_truncate.patch

1.68 KB 2019-06-18

Yuichi HARADA