

## Redmine - Defect #31627

### Mime output on note in project

2019-06-26 09:57 - Tech lewc

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email receiving	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	3.4.5
<b>Resolution:</b>	Invalid		

**Description**

I am new to redmine and have updated an old release of redmine

The issue I am facing now if you leave a note or comment or update on any existing issues then they reply shows the mime output on the note or comment

Sanitised screenshot attached

Running on Gentoo linux so it is difficult to get newest version of redmine

Have tried and it breaks badly so waiting for release through Gentoo package manager portage

Environment:  
Redmine version 3.4.5.stable  
Ruby version 2.4.6-p354 (2019-04-01) [x86\_64-linux]  
Rails version 4.2.11.1  
Environment production  
Database adapter Mysql2

SCM:  
Subversion 1.10.4  
Git 2.21.0

Filesystem  
Redmine plugins:  
redmine\_dmsf 1.6.2

\*update further investigation shows all issues updates are showing the mime email in the note

Below logs when submitting a note on the issue

```
I, [2019-06-25T13:34:04.941909 #29898] INFO -- : Started PATCH "/issues/18498" for at 2019-06-25 13:34:04 +0200
I, [2019-06-25T13:34:04.943471 #29898] INFO -- : Processing by IssuesController#update as HTML
I, [2019-06-25T13:34:04.943755 #29898] INFO -- : Parameters: {"utf8"=>"", "authenticity_token"=>"",
"form_update_triggered_by"=>"", "issue"=>{"is_private"=>"0", "project_id"=>"564", "tracker_id"=>"10", "subject"=>"- Dashboard",
"description"=>"Create the dashboard for the LPro campaign", "status_id"=>"5", "priority_id"=>"4", "assigned_to_id"=>"103",
"fixed_version_id"=>"", "parent_issue_id"=>"", "start_date"=>"2019-04-23", "due_date"=>"2019-04-23", "estimated_hours"=>"3.47",
"done_ratio"=>"0", "notes"=>" wrote:\r\n> wrote:\r\n> Dashboard reviewed - moved to root folder and shared with .\r\n> > \r\n> >
Please return so we can create the detailed dashboard\r\n> \r\n> Testing notifications switched off\r\n\r\n>testing again for logging",
"private_notes"=>"0", "lock_version"=>"36"}, "time_entry"=>{"hours"=>"", "activity_id"=>"17", "comments"=>""},
"last_journal_id"=>"94836", "commit"=>"Submit", "id"=>"18498"}
I, [2019-06-25T13:34:04.973472 #29898] INFO -- : Current user: ()
I, [2019-06-25T13:34:05.023158 #29898] INFO -- : Rendered mailer/_issue.text.erb (8.4ms)
I, [2019-06-25T13:34:05.023400 #29898] INFO -- : Rendered mailer/issue_add.text.erb within layouts/mailer (9.1ms)
I, [2019-06-25T13:34:05.027501 #29898] INFO -- : Rendered mailer/_issue.html.erb (3.1ms)
I, [2019-06-25T13:34:05.027710 #29898] INFO -- : Rendered mailer/issue_add.html.erb within layouts/mailer (3.7ms)
I, [2019-06-25T13:34:06.109101 #29898] INFO -- : Rendered mailer/_issue.text.erb (4.8ms)
I, [2019-06-25T13:34:06.109326 #29898] INFO -- : Rendered mailer/issue_add.text.erb within layouts/mailer (5.4ms)
I, [2019-06-25T13:34:06.112667 #29898] INFO -- : Rendered mailer/_issue.html.erb (2.5ms)
I, [2019-06-25T13:34:06.113452 #29898] INFO -- : Rendered mailer/issue_add.html.erb within layouts/mailer (3.5ms)
I, [2019-06-25T13:34:06.434665 #29898] INFO -- : Rendered mailer/_issue.text.erb (1.4ms)
I, [2019-06-25T13:34:06.434844 #29898] INFO -- : Rendered mailer/issue_add.text.erb within layouts/mailer (1.9ms)
I, [2019-06-25T13:34:06.438757 #29898] INFO -- : Rendered mailer/_issue.html.erb (2.9ms)
I, [2019-06-25T13:34:06.439202 #29898] INFO -- : Rendered mailer/issue_add.html.erb within layouts/mailer (3.8ms)
```

I, [2019-06-25T13:34:06.853092 #29898] INFO -- : Rendered mailer/\_issue.text.erb (10.3ms)  
I, [2019-06-25T13:34:06.853304 #29898] INFO -- : Rendered mailer/issue\_edit.text.erb within layouts/mailer (11.8ms)  
I, [2019-06-25T13:34:06.859202 #29898] INFO -- : Rendered mailer/\_issue.html.erb (2.6ms)  
I, [2019-06-25T13:34:06.859398 #29898] INFO -- : Rendered mailer/issue\_edit.html.erb within layouts/mailer (5.5ms)  
I, [2019-06-25T13:34:07.073094 #29898] INFO -- : Redirected to <https://issues/18498>  
I, [2019-06-25T13:34:07.073402 #29898] INFO -- : Completed 302 Found in 2129ms (ActiveRecord: 94.4ms)  
I, [2019-06-25T13:34:07.075416 #29898] INFO -- : Started GET  
"/issues?utf8=%E2%9C%93&set\_filter=1&f%5B%5D=status\_id&op%5Bstatus\_id%5D=o&f%5B%5D=assigned\_to\_id&op%5Bassigned\_to\_id%5D=%3D&v%5Bassigned\_to\_id%5D%5B%5D=me&f%5B%5D=&c%5B%5D=project&c%5B%5D=tracker&c%5B%5D=stat  
us&c%5B%5D=priority&c%5B%5D=subject&c%5B%5D=assigned\_to&c%5B%5D=updated\_on&c%5B%5D=due\_date&c%5B%5D=d  
one\_ratio&group\_by=" for at 2019-06-25 13:34:07 +0200

Sanitised mime output that show as a bullet point on every single comment/update or note

Send notification changed from Date: Wed, 26 Jun 2019 09:28:12 +0200 From: redmine To: Message-ID:  
<redmine.issue-18498.20190423090910.e8326b66a1fd91f2@> References: <redmine.issue-18498.20190423090910@> Subject: [ -  
Reporting #18498] (Closed) - Dashboard Mime-Version: 1.0 Content-Type: multipart/alternative;  
boundary="-----=\_mimepart\_5d131e8ccadf5\_46723fea547c6dec419d5"; charset=UTF-8 Content-Transfer-Encoding: 7bit  
X-Redmine-Project: X-Redmine-Issue-Id: 18498 X-Redmine-Issue-Author: X-Redmine-Issue-Assignee: X-Redmine-Sender:  
simon@ X-Mailer: Redmine X-Redmine-Host: X-Redmine-Site: - Redmine X-Auto-Response-Suppress: All Auto-Submitted:  
auto-generated List-Id: <redmine.> -----=\_mimepart\_5d131e8ccadf5\_46723fea547c6dec419d5 Content-Type: text/plain;  
charset=UTF-8 Content-Transfer-Encoding: 7bit Issue #18498 has been reported by. ----- Reporting  
#18498: - Dashboard <http://issues/18498> \* Author: \* Status: Closed \* Priority: Normal \* Assignee: \* Category: \* Target version:  
----- Create the dashboard for the LPro campaign ---Files-----

DashboardReleaseNote (1).pdf (72 KB) -- You have received this notification because you have either subscribed to it, or are  
involved in it. To change your notification preferences, please click here: <http://redmine/my/account>  
-----=\_mimepart\_5d131e8ccadf5\_46723fea547c6dec419d5 Content-Type: text/html; charset=UTF-8 Content-Transfer-Encoding: 7bit  
<!DOCTYPE html> <html> <head> <meta http-equiv="Content-Type" content="text/html; charset=UTF-8"><style>a:link{color:#169}  
a:visited{color:#169} a:hover{color:#c61a1a} a:active{color:#c61a1a}</style></head> <body style="font-family:Verdana,  
sans-serif;font-size:14px;line-height:1.4em;color:#222"> Issue <a href="http://issues/18498" style="color:#169">#18498</a> has  
been reported by . <hr style="width:100%;height:1px;background:#ccc;border:0;margin:1.2em 0"> <h1 style="font-family:"Trebuchet  
MS", Verdana, sans-serif;margin:0px;font-size:1.3em;line-height:1.4em"><a href="http://issues/18498" style="color:#169">Reporting  
#18498: - Dashboard</a></h1> <ul class="details" style="color:#959595;margin-bottom:1.5em"><li><strong>Author: </strong></li>  
<li><strong>Status: </strong>Closed</li> <li><strong>Priority: </strong>Normal</li> <li><strong>Assignee: </strong></li>  
<li><strong>Category: </strong></li> <li><strong>Target version: </strong></li></ul> <p>Create the dashboard for the LPro  
campaign</p> <fieldset class="attachments" style="border-width:1px 0 0 0"><legend>Files</legend> <a  
href="http://-%20DashboardReleaseNote%20(1).pdf" style="color:#169"> (1).pdf</a> (72 KB)<br> </fieldset> <hr  
style="width:100%;height:1px;background:#ccc;border:0;margin:1.2em 0"> <span class="footer"  
style="font-size:0.8em;font-style:italic"><p>You have received this notification because you have either subscribed to it, or are  
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Message-ID: <redmine.issue-18498.20190423090910.d776b07814df2ee2@> References:  
<redmine.issue-18498.20190423090910@> Subject: [ - Reporting #18498] (Closed) - Dashboard Mime-Version: 1.0 Content-Type:  
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X-Redmine-Issue-Assignee: X-Redmine-Sender: X-Mailer: Redmine X-Redmine-Host: X-Redmine-Site: - Redmine  
X-Auto-Response-Suppress: All Auto-Submitted: auto-generated List-Id: <redmine.>  
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-----=\_mimepart\_5d131e8db8b50\_46723fea547c6dec420eb--

Quote Edit Delete

wrote:

Live connects have been added ()

Please start with the realtime dashboard

testing something

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**Related issues:**

Copied from Redmine - Defect #31622: Mime output on note in project

**Closed**

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**History****#1 - 2019-06-26 09:57 - Tech lewc**

- Copied from Defect #31622: Mime output on note in project added

**#2 - 2019-06-27 12:44 - Tech lewc**

- Status changed from New to Resolved

Resovled

I was able to resolve the issue there was a clash in attr send\_notification and send notification plugin

**#3 - 2019-06-27 12:46 - Go MAEDA**

- Status changed from Resolved to Closed

- Resolution set to Invalid

Thank you for your feedback. Closing.

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**Files**

Screenshot from 2019-06-25 09-54-29.png

37.1 KB

2019-06-25

Tech lewc