

## Redmine - Patch #31899

### Improve MailHandler logging for unauthorized attempts

2019-08-14 16:23 - Gustavo Regal

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Go MAEDA	<b>% Done:</b>	0%
<b>Category:</b>	Email receiving	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	4.1.0		

#### Description

I usually struggle to understand the root cause when one e-mail fails to be processed. What I do in those situations is to read production.log and search for "MailHandler:" entries. It is not unusual to find only one entry, saying:

```
MailHandler: Message <id> cannot be processed
```

So I started this improvement, which already allowed to find out that, in a given case, the issue could not be created because the user didn't have permission to create it under that given project. In fact, the user had sent an e-mail to the wrong recipient (missed the sub-address).

#### Associated revisions

##### Revision 18404 - 2019-08-27 17:42 - Go MAEDA

Improve MailHandler logging for unauthorized attempts (#31899).

Patch by Gustavo Regal.

#### History

##### #1 - 2019-08-15 04:20 - Go MAEDA

- Target version set to 4.1.0

LGTM. Setting the target version to 4.1.0.

##### #2 - 2019-08-27 09:21 - Go MAEDA

- File 31899-v2.patch added

Slightly updated the patch.

##### #3 - 2019-08-27 13:01 - Go MAEDA

- Subject changed from Improve MailHandler logging to Improve MailHandler logging for unauthorized attempts

##### #4 - 2019-08-27 17:42 - Go MAEDA

- Status changed from New to Closed

- Assignee set to Go MAEDA

Committed the patch. Thank you for improving Redmine.

#### Files

MailLogger_cause_logging_improvement.diff	1.61 KB	2019-08-14	Gustavo Regal
31899-v2.patch	1.75 KB	2019-08-27	Go MAEDA