

Redmine - Defect #32200

Handle bot activity

2019-10-05 05:23 - Mischa The Evil

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Website (redmine.org)	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:			
Description			
See the following messages:			
<ul style="list-style-type: none">• message#58123• message#56563 • message#58122• message#58115			
I could delete the message(s) myself, but I think that (some of) these accounts need to be locked/deleted also.			

History

#1 - 2019-10-05 05:23 - Mischa The Evil

- Assignee deleted (Jean-Philippe Lang)

#2 - 2019-10-05 05:44 - Go MAEDA

Deleted the accounts.

Every day, 100 - 200 accounts are created and I delete 10 - 20 accounts that posted spam or test issue. Probably a considerable number of new accounts are created by spammers.

#3 - 2019-10-05 12:41 - Bernhard Rohloff

Is there anything we can do on the server side to lower the amount of human efforts?

#4 - 2019-10-05 15:01 - Anonymous

This issue is probably a dupe or related to [#29450](#)

#5 - 2019-10-06 05:17 - Mischa The Evil

- Status changed from New to Closed

The accounts and messages have been deleted. Thanks.

Antonio McDeal wrote:

This issue is probably a dupe or related to [#29450](#)

No not really. This was just to get an admin to (consider to) delete the account(s).

Bernhard Rohloff wrote:

Is there anything we can do on the server side to lower the amount of human efforts?

This relates explicitly to [#29450](#). But to give a head start, I'd say it is best to start with:

- create some explicit procedures on how to handle the different cases in a standardized manner
- document these procedures
- incorporate these procedures into all the different processes
- delegate the execution of the tasks coming from these procedures among project members/contributors where necessary along with the required

permissions

But that all ties into project management...