

Redmine - Defect #35506

Field Overrides Via Email Submission

2021-07-02 01:39 - Derek Stana

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		

Description

I have successfully configured my Redmine instance to receive emails and create issues. I have all overrides allowed and this works for everything except "Due Date". This is the one field that won't come across.

I've tried formatting the date yyyy/mm/dd, mm/dd/yyyy, etc but can't seem to get it to work.

Is this a Redmine issue or a matter of formatting? The way it the email includes the due date is:

Due date: yyyy/mm/dd

History

#1 - 2021-07-02 10:44 - Go MAEDA

- Category set to Email receiving
- Status changed from New to Closed
- Resolution set to Invalid

The date format accepted by MailHandler is YYYY-MM-DD only. YYYY/MM/DD is not supported.

[source:tags/4.2.1/app/models/mail_handler.rb#L434:](https://source.ruby-lang.org/en/4.2.1/app/models/mail_handler.rb#L434)

```
'start_date' => get_keyword(:start_date, :format => '%d{4}-%d{2}-%d{2}'),  
'due_date' => get_keyword(:due_date, :format => '%d{4}-%d{2}-%d{2}'),
```