

Redmine - Feature #3660

Configurable subject of notification email for issue_add/issue_edit

2009-07-23 18:26 - Don Pedro

Status:	New	Start date:	2009-07-23
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	1.00 hour
Target version:			
Resolution:			
Description			
<p>Since Gmail is grouping emails into chains by their subject, it's very preferred that email subject will stay the same during all life of issue. I.e., in /app/models/mailer.rb, in both issue_add() and issue_edit() email subject should not rely on issue status. I'm using: subject "[#{issue.project.name} - #{issue.tracker.name} ###{issue.id}] #{issue.subject}" Of course, it should be configurable per-user (something like checkbox "Gmail-friendly subjects" in email settings)</p>			
Related issues:			
Related to Redmine - Feature #13111: New setting to include the status change...		Closed	2008-02-04

History

#1 - 2009-10-20 08:12 - Burt Culver

+1 - this would be great to be user configurable. Right now messages about tickets go all over the place in my gmail.

#2 - 2009-10-20 22:39 - Burt Culver

Another option would be to set the In-Reply-To email header field with a consistent message ID. This may cause gmail to thread the issues even with different subject lines.

#3 - 2010-01-06 11:32 - David Paleino

It would be really nice if this was implemented by keeping the Message-ID of the first mail (i.e. when the bug is opened), and using that with In-Reply-To and References in subsequent e-mails.

Also, it would be cool to organize comments as a real mail-thread, i.e. each with a Message-Id used by subsequent comments (maybe also adding a "Reply" link to the comments view?)

David

#4 - 2013-01-24 18:38 - Ling Li

+1

I like the idea of customizable subject, as the current one is too long for me (I would like to remove the issue.tracker.name from the subject).

I also updated [#603](#)---it seems gmail doesn't use the Message-ID or References header (added in [#1401](#)).

#5 - 2014-08-05 16:03 - Toshi MARUYAMA

- Related to Feature #13111: New setting to include the status changes in issue mail notifications subject added

#6 - 2015-03-04 10:56 - Florian ROBERT

+1

#7 - 2015-07-25 20:05 - dumb blob

+1

I'm as well raising my hand for having customizable subjects.

#8 - 2015-08-17 20:57 - Michal Kowalski

+1

#9 - 2017-01-27 18:40 - Anonymous

I agree, this would be great.

#10 - 2019-02-19 23:34 - Marius BĂLTEANU

I've added a patch to [#13111](#) that gives you the option to include or not the status changes in issue mail notifications subject.

#11 - 2019-02-20 00:49 - Don Pedro

Marius BALTEANU wrote:

I've added a patch to [#13111](#) that gives you the option to include or not the status changes in issue mail notifications subject.

Thank you very much, Marius. It's nice to see that even 9 years old bugs are addressed eventually. Just too bad I'm no longer using Redmine :(