

Redmine - Defect #3746

Receiving IMAP mails fails with 'undefined method'

2009-08-17 13:04 - Samuel Vogel

Status:	Closed	Start date:	2009-08-17
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	No feedback		

**Description**

I am running redmine trunk [r2835](#), with ruby 1.8.7 and rails 2.2.2.  
When I try to receive mails from our IMAP Server at Strato.de , I get the following exception.  
Don't know what other information you need, if there is anything I can help you with, please let me know.

```
# rake -f /var/www/redmine/Rakefile redmine:email:receive_imap RAILS_ENV="production" host=imap.strato.de ssl=true \  
  port=993 username=binoli@redmine.domain.de password=***** project=binoli \  
  move_on_success=redmine-success move_on_failure=redmine-failure --trace  
(in /root)  
** Invoke redmine:email:receive_imap (first_time)  
** Invoke environment (first_time)  
** Execute environment  
** Execute redmine:email:receive_imap  
rake aborted!  
undefined method `[]' for nil:NilClass  
/usr/lib/ruby/1.8/net/imap.rb:1160:in `search_internal'  
/usr/lib/ruby/1.8/monitor.rb:242:in `synchronize'  
/usr/lib/ruby/1.8/net/imap.rb:1154:in `search_internal'  
/usr/lib/ruby/1.8/net/imap.rb:679:in `search'  
/var/www/redmine/lib/redmine/imap.rb:32:in `check'  
/var/www/redmine/lib/tasks/email.rake:127  
/usr/lib/ruby/1.8/rake.rb:617:in `call'  
/usr/lib/ruby/1.8/rake.rb:617:in `execute'  
/usr/lib/ruby/1.8/rake.rb:612:in `each'  
/usr/lib/ruby/1.8/rake.rb:612:in `execute'  
/usr/lib/ruby/1.8/rake.rb:578:in `invoke_with_call_chain'  
/usr/lib/ruby/1.8/monitor.rb:242:in `synchronize'  
/usr/lib/ruby/1.8/rake.rb:571:in `invoke_with_call_chain'  
/usr/lib/ruby/1.8/rake.rb:564:in `invoke'  
/usr/lib/ruby/1.8/rake.rb:2027:in `invoke_task'  
/usr/lib/ruby/1.8/rake.rb:2005:in `top_level'  
/usr/lib/ruby/1.8/rake.rb:2005:in `each'  
/usr/lib/ruby/1.8/rake.rb:2005:in `top_level'  
/usr/lib/ruby/1.8/rake.rb:2044:in `standard_exception_handling'  
/usr/lib/ruby/1.8/rake.rb:1999:in `top_level'  
/usr/lib/ruby/1.8/rake.rb:1977:in `run'  
/usr/lib/ruby/1.8/rake.rb:2044:in `standard_exception_handling'  
/usr/lib/ruby/1.8/rake.rb:1974:in `run'  
/usr/bin/rake:28
```

History

#1 - 2009-09-01 11:35 - Anonymous

Same problem !

#2 - 2009-09-01 11:36 - Anonymous

Patrice Bonhomme wrote:

Same problem !

It seems to happen when there is no mail to process within the IMAP folder.

**#3 - 2009-11-11 18:02 - Jean-Philippe Lang**

- *Resolution set to Cant reproduce*

I can't reproduce and this error is raised by ruby net/imap. So I can't fix anything.

**#4 - 2009-11-11 18:02 - Jean-Philippe Lang**

- *Status changed from New to Closed*

**#5 - 2009-11-12 10:55 - Samuel Vogel**

- *Status changed from Closed to Reopened*

I can still reproduce this behavior. I'm not that fond in Ruby/Rails, so any pointers on how to go on about this bug would be appreciated. Any more info I can provide?

The access to the mailbox seems fine, as it says "Login incorrect" when I try it with a different password. Also this error seems to happen while the mailbox is empty.

**#6 - 2009-11-28 13:16 - Jean-Philippe Lang**

- *Category changed from Email notifications to Email receiving*

**#7 - 2010-02-19 15:41 - Felix Schäfer**

I have this problem too, although only on one of the two installations I have running with the imap thingie.

@Jena-Philippe: Would it help you to get a test account on this imap server so that you can try to reproduce the error yourself?

**#8 - 2010-05-28 10:37 - Matt Hamilton**

I also have the same problem <http://www.redmine.org/boards/2/topics/14274>

**#9 - 2013-09-01 23:50 - Jan Niggemann (redmine.org team member)**

Is this issue still current?

**#10 - 2013-09-10 11:09 - Toshi MARUYAMA**

- *Status changed from Reopened to Needs feedback*

**#11 - 2015-08-23 17:14 - Jan Niggemann (redmine.org team member)**

- *Status changed from Needs feedback to Closed*

- *Resolution changed from Cant reproduce to No feedback*