

Redmine - Defect #40163

smtp gmail configuration is not working for redmine set up

2024-01-31 10:04 - saahil kambale

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		
Description			
we have the below configuration on Redmine setup:-			
Environment:			
Redmine version 5.1.1.stable			
Ruby version 3.0.2-p107 (2021-07-07) [x86_64-linux-gnu]			
Rails version 6.1.7.6			
Environment production			
Database adapter Mysql2			
Mailer queue ActiveSupport::QueueAdapters::AsyncAdapter			
Mailer delivery smtp			
Redmine settings:			
Redmine theme Default			
SCM:			
Git 2.34.1			
Filesystem			
Redmine plugins:			
no plugin installed #####			
production:			
email_delivery:			
delivery_method: smtp			
smtp_settings:			
enable_starttls_auto: true			
address: "smtp.gmail.com"			
port: 587			
domain: "smtp.gmail.com" # or your domain			
authentication: plain			
user_name: "*****" # replace with your Gmail email address			
password: "*****" # replace with your Gmail password or app-specific password			
If you are experiencing issues where Redmine shows that emails are sent to other Gmail addresses but the emails are not visible in the recipient's Gmail account,			

History

#1 - 2024-01-31 10:06 - saahil kambale

below, we attached a screenshot for your Reference.  
Everything is working well except when I try to add the email for Redmine, can anyone please send a link or a guide on how to set up the email we are using Office 365 to be used as a relay not a shared mailbox but a regular mailbox.

Thank you

#2 - 2024-01-31 13:20 - Go MAEDA

- Status changed from New to Closed
- Resolution set to Invalid

Please use [forums](#) for asking questions. The Issues page is for reporting bugs, suggesting new features, or submitting patches. It may be helpful for you to read the [How to request help](#).

**#3 - 2024-01-31 13:27 - saahil kambale**

I don't understand what you are trying to say. our redmine is not set for SMTP Gmail or office365 setup what would we do

**#4 - 2024-01-31 13:47 - Go MAEDA**

For questions on how to set up and how to use Redmine, please use the forum.

<https://www.redmine.org/projects/redmine/boards>

**Files**

Screenshot from 2024-01-31 14-28-23.png	106 KB	2024-01-31	saahil kambale
Screenshot from 2024-01-31 14-30-41.png	83.2 KB	2024-01-31	saahil kambale