

## Redmine - Defect #4922

### blank page appear often when creating new issus

2010-02-24 17:07 - gald arion

<b>Status:</b>	Closed	<b>Start date:</b>	2010-02-24
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	UI	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Invalid		
<b>Description</b>			
with redmine hosted by webrick, blank page often appear when creating new issus and sometimes on other pages			

#### History

##### #1 - 2010-02-24 17:13 - gald arion

sorry i forgot informations,

- mysql server 5.0.67
- ruby 1.8.7 p72
- rails 2.3.5

##### #2 - 2010-02-24 21:56 - Jean-Philippe Lang

Can not reproduce.

##### #3 - 2010-03-02 09:25 - Christian Bradley

I cannot reproduce either. Suggesting to close issue...

##### #4 - 2010-03-04 11:56 - jw jw

This is definitely a real issue. I'm getting this in both firefox 3.6 and IE8 on win7

Ruby 1.8.7  
redmine 0.9.2.devel

It happens when you create a new issue, or update an existing one. About 4 out of 5 times it will work correctly and 1 in 5 times it will produce a blank page.

##### #5 - 2010-03-10 14:46 - Minh-Quân Tran

This issue happens to me frequently when I update a ticket  
In Apache log, I got a error code 500

This issue happens when I use either apache with passenger or apache proxy redirection with webrick

**#6 - 2010-06-16 12:53 - Anthony Cartmell**

I'm been getting this too, with webrick, since I updated from redmine 0.8 to 0.9.

Opera 10.53

Ruby 1.8.6

Redmine 0.9.4.stable.3764

It appears that the redirect from /issues/nnn/edit to /issues/nnn fails, when you submit an update to an issue. The changes are committed to the database, so nothing is lost, you just see a blank page at the /edit URL rather than seeing the issue page.

Sadly the effect appears to be completely random, so not easy to narrow down. It happens often enough to be annoying!

**#7 - 2010-07-22 11:41 - Anthony Cartmell**

Still a problem now that I've upgraded to 1.0.0.stable.3859

Opera 10.60 / FireFox 3.6.6

Ruby 1.8.6

Redmine 1.0.0.stable.3859

Because of this I can't change the filters on the Issue view, and often when editing an issue I get a blank page on submitting the changes :(

**#8 - 2010-07-22 11:52 - Anthony Cartmell**

*- Status changed from New to Resolved*

Found the fix, thanks to the message boards!

<http://www.redmine.org/boards/2/topics/15462>

If running with webrick, add the "-d" command-line switch to make the server run as a daemon. This fixes the random blank pages and the filtering issue.

**#9 - 2010-08-08 22:47 - Jean-Baptiste Barth**

*- Status changed from Resolved to Closed*

*- Priority changed from High to Normal*

*- Affected version (unused) deleted (0.9.2)*

*- Resolution set to Invalid*

*- Affected version deleted (0.9.2)*

Closing it as it's was a hosting problem and it's solved