## Redmine - Defect #4981

# Redmine not loading after inactivity

2010-03-03 18:13 - Mattocks Swenson

Status: Closed Start date: 2010-03-03

Priority: Normal Due date:

Assignee: % Done: 0%

Category: Estimated time: 0.00 hour

Target version:

Resolution: Invalid Affected version:

### Description

After more than five hours of inactivity on Redmine, I am unable to navigate to a login screen. When I try to access via a browser, the page fails to load. Can someone please advise?

Thanks, Matt

### **History**

#### #1 - 2010-03-03 19:42 - Thomas Pihl

Think we need to know alot more.

How are your server setup? Config files. What does the various logs say?

Gut feeling: This isn't a redmine problem but some issue with the environment that you run redmine in.

#### #2 - 2010-03-03 19:51 - Nanda P

Please check the following, it may help.

http://www.redmine.org/boards/2/topics/6893?r=6897#message-6897

#### #3 - 2010-03-03 20:56 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Invalid

This is not a Redmine defect and has already been discussed a few times.

2025-05-17 1/1