

Redmine - Defect #4990

Migrate from trac - Issue category about 15 characters are cut off

2010-03-05 09:15 - Mike Stupalov

Status: Closed	Start date: 2010-03-05
Priority: Normal	Due date:
Assignee:	% Done: 0%
Category: Importers	Estimated time: 0.00 hour
Target version:	Affected version:
Resolution: Duplicate	

Description

After migration from trac all Issue categories were cut off to 15 characters.
Example (in Russian):

Trac	Админская панель	Клиентская панель
Redmine	Админская панел	Клиентская пане

Related issues:

Duplicates Redmine - Defect # 3392: Issue categories length and utf-8 problem	Closed	2009-05-20
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History

#1 - 2010-03-05 15:15 - Vitaly Klimov

This could happen if you have created redmine databases with **latin1** codepage instead of **utf-8**

If this is a new installation of redmine i recommend you to create databases from scratch in **utf-8** encoding and add following line to the **database.yml**:

```
encoding: utf8
```

If you do not want to lose all the existing data, drop me e-mail i'll send you detailed instructions, assuming you are using MySQL server. I had to go through this couple of months ago.

#2 - 2010-03-05 15:26 - Mike Stupalov

config for database:

```
production:
  adapter: mysql
  database: redmine
  host: localhost
  username: redmine
  password: my_password
  encoding: utf8
```

#3 - 2010-03-05 15:28 - Mike Stupalov

```
mysql> SHOW CREATE DATABASE `redmine`;
```

```
+-----+-----+-----+-----+
| Database | Create Database          |
+-----+-----+-----+-----+
| redmine | CREATE DATABASE `redmine` /*!40100 DEFAULT CHARACTER SET utf8 */ |
+-----+-----+-----+-----+
```

#4 - 2010-03-05 15:33 - Mike Stupalov

mysql built on freebsd 7.2 with make variables:

```
WITH_CHARSET=utf8
WITH_XCHARSET=all
WITH_COLLATION=utf8_general_ci
BUILD_STATIC=yes
BUILD_OPTIMIZED=yes
```

#5 - 2010-03-05 15:37 - Mike Stupalov

```
# RAILS_ENV="production" script/about
About your application's environment
Ruby version      1.8.7 (amd64-freebsd7)
RubyGems version  1.3.5
Rack version      1.0
Rails version     2.3.5
Active Record version  2.3.5
Active Resource version 2.3.5
Action Mailer version 2.3.5
Active Support version 2.3.5
Application root  /usr/local/www/redmine-trunk
Environment       production
Database adapter  mysql
Database schema version 20100221100219
```

```
About your Redmine plugins
Redmine Wiki Extensions plugin 0.2.0
```

#6 - 2010-03-06 18:33 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Duplicate

See #3392.