

Redmine - Defect #5163

Rejection of one recipient by the SMTP server causes whole notification to be dropped

2010-03-24 09:01 - Robert Schneider

Status:	Closed	Start date:	2010-03-24
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	0.9.1
Resolution:	Duplicate		
Description			
<p>This ticket may replace ticket #5146.</p> <p>I have tickets that do not seem to send mails. I've got a suspicion what the problem could be.</p> <p>If a user has an mail address that does not work (the user was created by an administrator) is it possible that a ticket that involves this user does not send notification mails at all? I could imagine if this user is the first one that should get notified the whole process of notification gets aborted, so other involved users get no notification mails either.</p> <p>I have already commented out the line 'config.action_mailer.logger = nil' in the production.rb file to see some hints in the log. However, I have expected another result. Now I can see some extra lines in the log: 'Sent mail to '. Should follow some mail recipients there? In my case there are no listed. Is this normal?</p>			
Related issues:			
Related to Redmine - Defect #5146: Email notification not sent for some issues		Closed	2010-03-22
Related to Redmine - Defect #8157: Redmine do not send notification emails if...		Closed	

History

#1 - 2010-07-12 22:47 - Felix Schäfer

- Subject changed from *Email notification not sent for some issues (2)* to *Rejection of one recipient by the SMTP server causes whole notification to be dropped*

IIRC this happens when either ActiveMailer or the SMTP server rejects the notification because of a broken or invalid mail address, the notifications being sent as a BCC to all, it causes the whole notification to be dropped.

#2 - 2014-11-03 07:22 - Go MAEDA

- Related to Defect #8157: Redmine do not send notification emails if a recipients email address is not valid added

#3 - 2014-11-03 07:24 - Go MAEDA

- Status changed from *New* to *Closed*

- Resolution set to *Duplicate*

This is discussed in [#8157](#).