# Redmine - Defect #6254

# Remove "Unknown user" notification on password request with non-existent email address

2010-08-31 11:48 - Aron Rotteveel

Status: Closed

Priority: Normal

Assignee: Go MAEDA

Category: Accounts / authentication

Target version: 5.1.0

Resolution: Fixed

Start date:

% Done:

Due date:

Affected version:

0%

Estimated time: 0.00

0.00 hour

# Description

Currently, it is possible to retrieve valid e-mailaddreses from the system by simply trying to request a password for it. If the emailaddress is not valid, Redmine will show a notification stating this.

It would be better to have this form output a success message in every scenario in order to make e-mail harvesting harder.

#### Related issues:

Has duplicate Redmine - Defect #25144: Account Harvesting login issue

Closed

Has duplicate Redmine - Defect #37517: User disclosure vulnerability via "For...

Closed

## **Associated revisions**

#### Revision 22100 - 2023-02-07 04:53 - Go MAEDA

Remove "Unknown user" notification on password request with non-existent email address (#6254).

Patch by Go MAEDA.

## History

## #1 - 2017-02-22 02:22 - Go MAEDA

- Has duplicate Defect #25144: Account Harvesting login issue added

### #2 - 2017-02-22 02:32 - Go MAEDA

source:tags/3.3.2/config/locales/en.yml#L153:

notice\_account\_unknown\_email: Unknown user.

### #3 - 2017-02-22 02:39 - Go MAEDA

Aron Rotteveel wrote:

It would be better to have this form output a success message in every scenario in order to make e-mail harvesting harder.

I completely agree. Redmine should always display notice\_account\_lost\_email\_sent ("An email with instructions to choose a new password has been sent to you.").

# #4 - 2022-07-21 10:02 - j l

Hello,

I comment on this 12 years old defect because this is the only active one I found regarding this subject. Is there a version in which this issue has been addressed, or a workaround?

Thanks.

Regards,

JL

# #5 - 2022-07-21 11:49 - Go MAEDA

- File 6254.patch added

The attached patch changes the message when the entered email address is invalid as follows. Comments are welcome.

2025-05-17 1/2

Before: "Invalid user"

After: "An email with instructions to choose a new password has been sent to you"

## #6 - 2022-07-28 16:54 - j I

This patch should indeed do the trick, thanks!

I would even suggest updating the message to more accurately reflect the reality. Something like "An email with instructions to choose a new password has been sent if the mail address matches an existing account"

## #7 - 2022-08-11 00:43 - Mischa The Evil

- Has duplicate Defect #37517: User disclosure vulnerability via "Forgot password" functionality added

## #8 - 2022-08-27 06:31 - Mischa The Evil

- Target version set to Unplanned backlogs

## #9 - 2023-01-26 10:06 - Go MAEDA

- File 6254-v2.patch added
- Target version changed from Unplanned backlogs to 5.1.0

Setting the target version to 5.1.0.

# #10 - 2023-02-07 04:52 - Go MAEDA

- Subject changed from Remove 'invalid user' notification on password request with invalid e-mailadress to Remove "Unknown user" notification on password request with non-existent email address
- Status changed from New to Closed
- Assignee set to Go MAEDA
- Resolution set to Fixed

Committed the patch.

## #11 - 2023-10-29 23:50 - Mischa The Evil

- Start date deleted (2010-08-31)

### **Files**

6254.patch	1.47 KB	2022-07-21	Go MAEDA
6254-v2.patch	42.3 KB	2023-01-26	Go MAEDA

2025-05-17 2/2