

## Redmine - Defect #7094

### Internal error on CSV import

2010-12-10 22:52 - Dave Abrahams

<b>Status:</b>	Closed	<b>Start date:</b>	2010-12-10
<b>Priority:</b>	High	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Core Plugins	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	1.0.3
<b>Resolution:</b>	Invalid		

#### Description

I have a CSV file for which I keep getting:

```
Internal error
```

```
An error occurred on the page you were trying to access.
```

```
If you continue to experience problems please contact your redMine administrator for assistance.
```

when I try to import it. There's absolutely no sign of any trouble in the logs. Other csv files have been imported successfully on this site. What do I do next to debug this problem?

#### History

##### #1 - 2010-12-11 09:43 - Jean-Philippe Lang

- Status changed from New to Closed

- Resolution set to Invalid

There is no csv import feature in Redmine core. You should contact the plugin developer.

##### #2 - 2010-12-12 20:43 - Dave Abrahams

Thank you. For reference, fixes to the plugin available in the fork at [https://github.com/leovitch/redmine\\_importer](https://github.com/leovitch/redmine_importer) solved the problem for me. There are more references on the web (and on redmine.org) to the original buggy plugin; you might want to update those to avoid problems. I'll try to do my part.