

## Redmine - Defect #7717

### MailHandler user creation for unknown\_user impossible due to diverging length-limits of login and email fields

2011-02-25 12:09 - Nil Nil

<b>Status:</b>	Closed	<b>Start date:</b>	2011-02-25
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Jean-Philippe Lang	<b>% Done:</b>	0%
<b>Category:</b>	Email receiving	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	1.3.0	<b>Affected version:</b>	
<b>Resolution:</b>	Fixed		

#### Description

On redmine-1.1.1 it is not possible to create a user by sending a ticket by mail.

- The maximum email length is 60 chars.
- Login is generated from the email address, which has a size of only 30 chars.

```
--- a/redmine-1.1.1/app/models/user.rb
+++ b/redmine-1.1.1/app/models/user.rb
@@ -67,7 +67,7 @@ class User < Principal
   validates_uniqueness_of :mail, :if => Proc.new { |user| !user.mail.blank? }, :case_sensitive =>
   false
   # Login must contain lettres, numbers, underscores only
   validates_format_of :login, :with => /^[a-z0-9_\-\@\.]*$/i
- validates_length_of :login, :maximum => 30
+ validates_length_of :login, :maximum => 60
   validates_format_of :firstname, :lastname, :with => /^[w\s'\-\.\-]*$/i
   validates_length_of :firstname, :lastname, :maximum => 30
   validates_format_of :mail, :with => /^[^\s+)]@((?:[-a-z0-9]+\.)+[a-z]{2,})$/i, :allow_nil =>
true
--- a/redmine-1.1.1/db/migrate/001_setup.rb
+++ b/redmine-1.1.1/db/migrate/001_setup.rb
@@ -200,7 +200,7 @@ class Setup < ActiveRecord::Migration
   end

   create_table "users", :force => true do |t|
-   t.column "login", :string, :limit => 30, :default => "", :null => false
+   t.column "login", :string, :limit => 60, :default => "", :null => false
   t.column "hashed_password", :string, :limit => 40, :default => "", :null => false
   t.column "firstname", :string, :limit => 30, :default => "", :null => false
   t.column "lastname", :string, :limit => 30, :default => "", :null => false
```

#### Related issues:

Related to Redmine - Feature #4969: issue creation by email fails when on-the...	<b>Closed</b>	<b>2010-03-02</b>
Has duplicate Redmine - Defect #5724: Email creation of new issues for anonym...	<b>Closed</b>	<b>2010-06-22</b>
Has duplicate Redmine - Defect #8450: redmine:email:receive_imap fails silent...	<b>Closed</b>	<b>2011-05-27</b>

#### History

##### #1 - 2011-02-25 14:00 - Etienne Massip

- Category changed from Accounts / authentication to Email receiving

##### #2 - 2011-11-19 02:00 - mark burdett

Still a problem in Redmine 1.2.2

This is a fairly serious bug for those who want to use the --unknown-user=create option.

##### #3 - 2011-11-20 00:06 - Terence Mill

+1

**#4 - 2011-11-21 17:05 - Mischa The Evil**

- Subject changed from *MailHandler user creation for unknown\_user* to *MailHandler user creation for unknown\_user impossible due to length-limits of login and email fields*

**#5 - 2011-11-21 17:11 - Mischa The Evil**

- Subject changed from *MailHandler user creation for unknown\_user impossible due to length-limits of login and email fields* to *MailHandler user creation for unknown\_user impossible due to diverging length-limits of login and email fields*

**#6 - 2011-11-27 16:35 - Jean-Philippe Lang**

- Tracker changed from *Patch* to *Defect*

- Status changed from *New* to *Closed*

- Assignee set to *Jean-Philippe Lang*

- Target version set to *1.3.0*

- Resolution set to *Fixed*

This problem should be fixed with [r7952](#). Login is now truncated if needed.