Redmine - Defect #7833

pdf export problem

2011-03-11 10:48 - cedric koch-hofer

Status:	Closed		**Start date:**	2011-03-11
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	PDF export		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Duplicate		**Affected version:**	

Description

Hello,

I just installed remdine on my synology and I would like to use its pdf export functionality.
However, when I try to used it, I get the following error:
======================LOG START=============================
Internal error

An error occurred on the page you were trying to access.
If you continue to experience problems please contact your redMine administrator for assistance.

Back
======================LOG END=============================

The webrick server also generates the following log:
======================LOG START=============================

Processing IssuesController#index to pdf (for 192.168.1.11 at 2011-03-11 10:41:49) [GET]
Parameters: {"format"=>"pdf", "project_id"=>"interval-tree", "action"=>"index", "controller"=>"issues"}

Iconv::InvalidEncoding (invalid encoding ("ISO-8859-1", "UTF-8")):
lib/redmine/export/pdf.rb:92:in `initialize'
lib/redmine/export/pdf.rb:92:in `new'
lib/redmine/export/pdf.rb:92:in `Cell'
lib/redmine/export/pdf.rb:137:in `issues_to_pdf'
app/controllers/issues_controller.rb:95:in `index'
app/controllers/issues_controller.rb:90:in `index'
/opt/lib/ruby/1.8/webrick/httpserver.rb:104:in `service'
/opt/lib/ruby/1.8/webrick/httpserver.rb:65:in `run'
/opt/lib/ruby/1.8/webrick/server.rb:173:in `start_thread'
/opt/lib/ruby/1.8/webrick/server.rb:162:in `start'
/opt/lib/ruby/1.8/webrick/server.rb:162:in `start_thread'
/opt/lib/ruby/1.8/webrick/server.rb:95:in `start'
/opt/lib/ruby/1.8/webrick/server.rb:92:in `each'
/opt/lib/ruby/1.8/webrick/server.rb:92:in `start'
/opt/lib/ruby/1.8/webrick/server.rb:23:in `start'
/opt/lib/ruby/1.8/webrick/server.rb:82:in `start'

Rendering /volume1/redmine/redmine-1.1.1/public/500.html (500 Internal Server Error)
======================LOG END=============================

Any help would be welcome,
thanks in advance,
cedric.

Related issues:

Is duplicate of Redmine - Defect #61: Broken character encoding in pdf export	**Closed**

History

#1 - 2011-03-11 11:11 - Etienne Massip

What's your configuration (see SubmittingBugs) ?

#2 - 2011-03-11 11:11 - Etienne Massip

- Category set to PDF export

#3 - 2011-03-28 09:34 - Toshi MARUYAMA

- Status changed from New to Closed

- Resolution set to Duplicate

Duplicate of [#61](#).
http://www.redmine.org/issues/61#note-76 provides UTF-8 PDF.