

## Redmine - Defect #7913

### Add Another file to ticket doesn't work in Firefox

2011-03-17 21:16 - Cassiano Monteiro

<b>Status:</b>	Closed	<b>Start date:</b>	2010-07-22
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Attachments	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	1.1.1
<b>Resolution:</b>	Invalid		
<b>Description</b> Still got this problem on Firefox. The link "Add another file" points to "http://localhost/redmine/projects/red/issues/new#" .  Using Redmine 1.1.1 (stable) on Firefox 3.6.15 32-bit, Windows XP 64-bit.  Recurrence from issue <a href="#">#5935</a> .			

#### History

##### #1 - 2011-03-17 23:17 - Etienne Massip

Can't reproduce.

The link is correct, though.

Could you describe the behavior with some more details, please ?

##### #2 - 2011-03-18 12:09 - Cassiano Monteiro

On any screen that has the link "add another file" (issues, wiki, etc.), when you click nothing happens. Even if I already have one file selected through the "browse" button. That happens also on IE.

Here at the official Redmine (1.1.2 i think), when you click the link, another file box is shown, with another textbox for the file path and another "browse" button.

##### #3 - 2011-03-18 12:21 - Etienne Massip

Do you have plugins installed, did you modify some javascript files ?

##### #4 - 2011-03-18 13:38 - Cassiano Monteiro

Plugins installed:

Redmine Attach Screenshot 0.0.4  
Redmine Charts 0.1.0  
Redmine Time Tracker 0.4  
Stuff To Do 0.4.0

I didn't do any modifications.

##### #5 - 2011-03-18 13:47 - Etienne Massip

Did you try to deactivate your plugins (specifically "Attach Screenshot") ?

##### #6 - 2011-03-18 14:47 - Cassiano Monteiro

You got it. I removed the plugin, and the link "add another file" worked. So actually it's not a Redmine bug, but a bug from the plugin. Sorry for not having realized that before.

##### #7 - 2011-03-18 14:55 - Etienne Massip

- Status changed from New to Closed

- Resolution changed from Fixed to Invalid

No problem.

**#8 - 2011-10-25 12:43 - Shaun Bader**

SPAM

**#9 - 2012-01-09 19:43 - Sri Ramireddy**

Hello Guys, I am using the redmine in Safari and it still fails. I am Redmine 1.2.1 with the plugins- Stuff-to-do, To-dos, Redmine Backlogs and Wiki Extensions.

I kinda feel 'Add Another file' doesn't work even before installing the plugins. Not sure if it is a bug with the Redmine version 1.2.1

**#10 - 2012-01-09 19:44 - Sri Ramireddy**

- *Status changed from Closed to Reopened*

**#11 - 2013-04-17 21:19 - Anonymous**

~~Redmine 2.3.0~~

~~Add another file link doesn't work in Firefox nor in IE.  
Javascript method addFileField() seems to be absent.~~

In my case, the reason is most likely in ScreenShot plugin.

**#12 - 2013-04-20 07:20 - Toshi MARUYAMA**

- *Status changed from Reopened to Needs feedback*

**#13 - 2013-04-20 14:52 - Etienne Massip**

- *Status changed from Needs feedback to Closed*

The file attachment behavior has been modified with [2.3.0](#) and this issue is no more applicable.