

Redmine - Defect #8802

500 Internal Server Error when trying Gantt view

2011-07-13 14:28 - Eric Moritz

Status: Closed	Start date: 2011-07-13
Priority: High	Due date:
Assignee:	% Done: 0%
Category:	Estimated time: 0.00 hour
Target version:	Affected version:
Resolution: Invalid	

Description

When trying to use Gantt view - Client displays:

Internal error

An error occurred on the page you were trying to access.
If you continue to experience problems please contact your redMine administrator for assistance.

Logs:

Rendering gantts/show

ActionView::TemplateError (undefined method `subject' for nil:NilClass) on line #66 of vendor/plugins/redmine_better_gantt_chart/app/views/gantts/show.html.erb:

```
63: # Width of the entire chart
64: g_width = (@gantt.date_to - @gantt.date_from + 1)*zoom
65:
66: @gantt.render(:top => headers_height + 8, :zoom => zoom, :g_width => g_width)
67:
68: g_height = [(20 * (@gantt.number_of_rows + 6))+150, 206].max
69: t_height = g_height + headers_height
```

```
app/helpers/application_helper.rb:78:in `link_to_issue'
  vendor/plugins/redmine_better_gantt_chart/app/helpers/issues_helper.rb:43:in `render_extended_issue_tooltip'
  vendor/plugins/redmine_better_gantt_chart/app/helpers/issues_helper.rb:42:in `map'
  vendor/plugins/redmine_better_gantt_chart/app/helpers/issues_helper.rb:42:in `render_extended_issue_tooltip'
  lib/redmine/helpers/gantt.rb:384:in `line_for_issue'
  lib/redmine/helpers/gantt.rb:222:in `render_issues'
  lib/redmine/helpers/gantt.rb:220:in `each'
  lib/redmine/helpers/gantt.rb:220:in `render_issues'
  lib/redmine/helpers/gantt.rb:197:in `render_project'
  lib/redmine/helpers/gantt.rb:166:in `render'
  vendor/plugins/redmine_better_gantt_chart/app/views/gantts/show.html.erb:66
  app/controllers/gantts_controller.rb:26:in `show'
  app/controllers/gantts_controller.rb:25:in `show'
  passenger (2.2.14) lib/phusion_passenger/rack/request_handler.rb:92:in `process_request'
  passenger (2.2.14) lib/phusion_passenger/abstract_request_handler.rb:207:in `main_loop'
  passenger (2.2.14) lib/phusion_passenger/railz/application_spawner.rb:441:in `start_request_handler'
  passenger (2.2.14) lib/phusion_passenger/railz/application_spawner.rb:381:in `handle_spawn_application'
  passenger (2.2.14) lib/phusion_passenger/abstract_server.rb:352:in `__send__'
  passenger (2.2.14) lib/phusion_passenger/abstract_server.rb:352:in `main_loop'
  passenger (2.2.14) lib/phusion_passenger/abstract_server.rb:196:in `start_synchronously'
  passenger (2.2.14) lib/phusion_passenger/abstract_server.rb:163:in `start'
  passenger (2.2.14) lib/phusion_passenger/railz/application_spawner.rb:222:in `start'
  passenger (2.2.14) lib/phusion_passenger/spawn_manager.rb:262:in `spawn_rails_application'
```

```
passenger (2.2.14) lib/phusion_passenger/abstract_server_collection.rb:126:in `lookup_or_add'  
passenger (2.2.14) lib/phusion_passenger/spawn_manager.rb:256:in `spawn_rails_application'  
passenger (2.2.14) lib/phusion_passenger/abstract_server_collection.rb:80:in `synchronize'  
passenger (2.2.14) lib/phusion_passenger/abstract_server_collection.rb:79:in `synchronize'  
passenger (2.2.14) lib/phusion_passenger/spawn_manager.rb:255:in `spawn_rails_application'  
passenger (2.2.14) lib/phusion_passenger/spawn_manager.rb:154:in `spawn_application'  
passenger (2.2.14) lib/phusion_passenger/spawn_manager.rb:287:in `handle_spawn_application'  
passenger (2.2.14) lib/phusion_passenger/abstract_server.rb:352:in `__send__'  
passenger (2.2.14) lib/phusion_passenger/abstract_server.rb:352:in `main_loop'  
passenger (2.2.14) lib/phusion_passenger/abstract_server.rb:196:in `start_synchronously'
```

Rendering /var/www/railsapp/public/500.html (500 Internal Server Error)

Version: 1.1.2.stable.5093 (MySQL)

History

#1 - 2011-07-13 14:42 - Etienne Massip

- Status changed from New to Closed
- Affected version (unused) deleted (1.1.2)
- Resolution set to Invalid
- Affected version deleted (1.1.2)

Closed as a redmine_better_gantt_chart issue.