

## Redmine - Defect #9157

### Emails in Outlook doesnt work properly

2011-08-31 09:16 - Michael Mezger

<b>Status:</b>	Closed	<b>Start date:</b>	2011-08-31
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Duplicate		
<b>Description</b>			
Hello everyone,			
we are internet company and we are using redmine as our central project management platform. One of our customer has reported a issue about emails in outlook.			
I've attached a screenshot from the email how it is displayed in outlook. I've already done a search for this issue, but didnt found anything...			
Here some more hintes / informations:			
<ul style="list-style-type: none"><li>• This issue effects not every email, many emails works properly</li><li>• Maybe there is a corelation to the number of recipients (emails that not working, seems to have more recipients)</li><li>• we checked the source code of the email. there is one recipient, after that follows two CrLf (all other emails followed just by one CrLf)</li></ul>			
greetes			
Michael			
<b>Related issues:</b>			
Related to Redmine - Defect #8751: Email notification: bug, when number of re...		<b>Closed</b>	<b>2011-07-06</b>

### History

#### #1 - 2011-08-31 09:24 - Etienne Massip

Could be related to [#8751](#), try the solutions suggested (fix TMail or downgrade TMail).

#### #2 - 2011-08-31 09:24 - Etienne Massip

- *Category changed from Email receiving to Email notifications*

#### #3 - 2011-08-31 09:37 - Michael Mezger

Thank you very much for your quick reply. we`ll downgrading tmail.

#### #4 - 2011-02-10 07:49 - Go MAEDA

- *Status changed from New to Closed*

- *Resolution set to Duplicate*

This issue is supposed to have been fixed in [r7863](#) ([#8751](#)).

### Files

image001.png	247 KB	2011-08-31	Michael Mezger
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