

## Redmine - Feature #9196

### Improve logging in MailHandler when user creation fails

2011-09-06 20:51 - Alex Shulgin

<b>Status:</b>	Closed	<b>Start date:</b>	2011-09-06
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Jean-Philippe Lang	<b>% Done:</b>	0%
<b>Category:</b>	Email receiving	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	1.3.0		
<b>Resolution:</b>	Fixed		
<b>Description</b>			
The patch adds logging to MailHandler.create_user_from_email to report the reason if a user model cannot be created.			
A "popular" reason appears to be that first/lastname limit is hit, so this also adds code to enforce the limits.			

#### History

##### #1 - 2011-10-07 14:47 - Terence Mill

+1

##### #2 - 2011-11-16 12:35 - Roland Discein

+1

##### #3 - 2011-11-27 16:33 - Jean-Philippe Lang

- Tracker changed from Patch to Feature
- Subject changed from Improve logging in MailHandler to Improve logging in MailHandler when user creation fails
- Status changed from New to Closed
- Assignee set to Jean-Philippe Lang
- Target version set to 1.3.0
- Resolution set to Fixed

[r7952](#) improves user creation and log messages.

Note that it doesn't truncate email since it would result in an invalid email format (tld missing). We could change to a random email address in this case but I don't think it makes sense. If the user creation still fails, wouldn't it be better to use the anonymous user instead of ignoring the incoming email?

##### #4 - 2011-11-27 17:16 - Roland Discein

Nop, IMHO, it wouldn't be better. in my case, I ignore addr.name because of many users with quoted printable base64 encoded "From:" field, which redmine can't decode to a valid firstname/lastname and also increased limits to 100 chars in user DB and model.

##### #5 - 2011-11-27 18:05 - Alex Shulgin

Jean-Philippe Lang wrote:

[r7952](#) improves user creation and log messages.

Note that it doesn't truncate email since it would result in an invalid email format (tld missing). We could change to a random email address in this case but I don't think it makes sense. If the user creation still fails, wouldn't it be better to use the anonymous user instead of ignoring the incoming email?

Makes sense to me.

#### Files

0001-Add-logging-to-create_user_from_email.-Force-limits-.patch	2.55 KB	2011-09-06	Alex Shulgin
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