

Redmine - Feature #9421

Prevent attribute changes once an issue is assigned to a closed version

2011-10-13 17:20 - Luiz Carlos Junior

Status:	Closed	Start date:	2011-10-13
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues workflow	Estimated time:	0.00 hour
Target version:			
Resolution:			
Description Sometimes it is desirable to reopen a closed ticket in order to adjust/correct its implementation. However, if this ticket has already been "published" as part of an official closed version it would be awkward to change its characteristics like the implementation description (no matter if it is wrong or not) or its associated version (it has already been published!). I would like to suggest a role that prevents unauthorized users reopen or change the attributes of tickets associated to closed versions. Comments, in principle, would be normally allowed. In my opinion, if one needs to change an implementation, it is desirable to create a new ticket, associate it to the old one and discuss the new needs. This would also help to keep the history of the already released versions.			
Related issues:			
Related to Redmine - Feature #7694: Require permission to assign a version to...		Closed	2011-02-23
Related to Redmine - Feature #1360: Permission for adding an issue to a version.		Closed	2008-06-03
Related to Redmine - Feature #1919: Separate permissions for changing assigne...		Closed	2008-09-18
Related to Redmine - Feature #12005: Mightful workflow field enhancement: hide		New	

History

#1 - 2011-10-14 02:34 - Mischa The Evil

Luiz Carlos Junior wrote:

I would like to suggest a role that prevents unauthorized users reopen or change the attributes of tickets associated to closed versions. Comments, in principle, would be normally allowed.

As far as reopening and assigning issues it is already implemented by using the locked/closed statuses for each version. See [RedmineProjectSettings](#). Version locking/closing was implemented via issue [#1245](#).

#2 - 2011-10-14 04:03 - Luiz Carlos Junior

I noticed that, as you said, Redmine already prevents the reopening of closed tickets associated to already closed versions. However, it is still possible to change the ticket's version and this would mess the history of the project in the same way.

Once a ticket is associated to a closed version, "normal users" should not be able to change it in any way (not even moving it to an opened version).

What do you think?

#3 - 2011-10-19 15:21 - Mischa The Evil

- Subject changed from Prevent to reopen or change tickets associated to already closed versions to Prevent attribute changes once an issue is assigned to a closed version

Luiz Carlos Junior wrote:

[...] However, it is still possible to change the ticket's version and this would mess the history of the project in the same way.

True. Redmine does allow attribute changes as such.

Luiz Carlos Junior wrote:

Once a ticket is associated to a closed version, "normal users" should not be able to change it in any way (not even moving it to an opened version).

Yes and no. Let's say it depends on how strict your policies are.

Redmine as such isn't very configurable regarding permissions for changing issue-attributes. Let's say it is an well-known feature request to gain more fine-grained control over issue-attributes (see for a start e.g. issue [#1919](#) and its relatives).

This issue actually seems to be an extend of such a feature. I'll adjust the issue subject to match the actual request.

#4 - 2011-10-19 17:08 - Luiz Carlos Junior

Mischa The Evil wrote:

Yes and no. Let's say it depends on how strict your policies are.

Redmine as such isn't very configurable regarding permissions for changing issue-attributes. Let's say it is an well-known feature request to gain more fine-grained control over issue-attributes (see for a start e.g. issue [#1919](#) and its relatives).

I agree that it depends on your policies but, in my opinion, to change the issue's version could mess a project in a way that it would be preferable to be radical and include an option to not allow attribute changes at all in the case above. Control over changes in issue version, at least, appears also in [#1360](#) and [#7694](#). Of course, as you said, a more fine-grained control would be perfect.

The point is that sometimes it could be better to approach the problem roughly than trying to cover it in all aspects directly. [#1919](#) is very complete (considering [#8050](#)) but it is a 3 years-old ticket, though. Anyway, I trust in how the Redmine's development team will approach these issue.

Mischa The Evil wrote:

This issue actually seems to be an extend of such a feature. I'll adjust the issue subject to match the actual request.

In this case, shouldn't we link this issue to the other ones?

#5 - 2011-10-19 20:49 - Mischa The Evil

Luiz Carlos Junior wrote:

In this case, shouldn't we link this issue to the other ones?

Thanks for pointing it out. Relations added.

#6 - 2011-10-25 11:40 - fasdfasdf asdf

SPAM

#7 - 2013-01-12 18:26 - Daniel Felix

- Status changed from New to Closed

I'm closing this. The requested functionality could be achived with [#12005](#).

You can set all fields as read only after closing the ticket.