

Redmine - Defect #9469

redmine:email:receive_imap rejects emails from people with accentuated characters in their name

2011-10-25 18:01 - Bruno Bigras

Status:	Closed	Start date:	2011-10-25
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Duplicate		
Description			
It seems redmine:email:receive_imap rejects emails from people with accentuated characters in their name.			
I don't see anything in my production.log.			
I'm using Redmine 1.2.1 from https://launchpad.net/~ondrej/+archive/redmine mysql-server-5.1.41			
Users are using GroupWise 7.0.3 to send emails.			
About your application's environment			
Ruby version 1.8.7 (i486-linux)			
RubyGems version 1.7.2			
Rack version 1.3			
Rails version 2.3.14			
Active Record version 2.3.14			
Active Resource version 2.3.14			
Action Mailer version 2.3.14			
Active Support version 2.3.14			
Edge Rails revision unknown			
Application root /usr/share/redmine			
Environment production			
Database adapter mysql			
Database schema version 20111125000000			
About your Redmine plugins			
Wiki External Filter Plugin 0.0.2			
Related issues:			
Is duplicate of Redmine - Defect #7917: Creating users via email fails if use...		Closed	2011-03-18

History

#1 - 2011-10-25 18:21 - Etienne Massip

- Category set to Email receiving

#2 - 2011-10-25 20:52 - Bruno Bigras

I'm pretty sure this bug is a duplicate of [#7917](#).

#3 - 2011-10-26 01:46 - Mischa The Evil

Bruno Bigras wrote:

I'm pretty sure this bug is a duplicate of [#7917](#).

So can we close it like such? Your issue as described doesn't say anything about a problem with creating users.

#4 - 2011-10-26 03:28 - yen le

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#5 - 2011-10-26 03:29 - yen le

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#6 - 2011-10-26 15:42 - Bruno Bigras

Mischa The Evil wrote:

Bruno Bigras wrote:

I'm pretty sure this bug is a duplicate of [#7917](#).

So can we close it like such? Your issue as described doesn't say anything about a problem with creating users.

Yes you can close this bug as a duplicate of [#7917](#). Creating the user by hand allowed Redmine to import the email.

#7 - 2011-10-26 22:32 - Mischa The Evil

- *Status changed from New to Closed*

- *Resolution set to Duplicate*

Thanks for your feedback. Closed accordingly.