

Redmine - Defect #9599

JSON REST API : How do i update 'issue status'

2011-11-18 13:40 - Francis West

Status:	Closed	Start date:	2011-11-18
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	REST API	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		

Description

I am trying to close a ticket via the JSON REST api,

```
ticket['issue']['status'] shows me {u'id': 1, u'name': u'New'}
```

if i change this to something else the rest of the ticket updates. however the status remains the same, the user can change the status via the web ui, so this shouldn't be a permissions issue.

for example I set:

```
{u'id': 5, u'name': u'Closed'}
```

History

#1 - 2011-11-19 12:05 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Invalid

You can change the status by setting status_id to the appropriate status id.

#2 - 2011-11-19 12:20 - Francis West

- Status changed from Closed to Reopened

sorry to reopen, but I've tried using status_id thus:

```
x['issue']['status_id'] = 3 or 'Closed'
```

do i need to delete x['issue']['status'] ? I've also tried that to no avail!

no changes occur, not errors are report, no HTTP status codes other than 200, nothing in the logs to say if any action was taken or not.

please help!

#3 - 2011-11-21 17:33 - Mischa The Evil

- Status changed from Reopened to Closed

Francis West wrote:

sorry to reopen, but I've tried using status_id thus:

```
x['issue']['status_id'] = 3 or 'Closed'
```

do i need to delete x['issue']['status'] ? I've also tried that to no avail!

no changes occur, not errors are report, no HTTP status codes other than 200, nothing in the logs to say if any action was taken or not.

please help!

Please move further discussion to [How to update issue status/priority using Rest API?](#) since it *should* be implemented already as JPL stated thus making it a possible syntax problem.