

Hi there,

I have just updated our Bitnami Redmine from:

Environment:

Redmine version 3.2.1.stable

Ruby version 2.1.7-p400 (2015-08-18) [i386-mingw32]

Rails version 4.2.5.2

Environment production

Database adapter Mysql2

To:

Environment:

Redmine version 4.2.2.stable

Ruby version 2.6.8-p205 (2021-07-07) [x64-mingw32]

Rails version 5.2.6

Environment production

Database adapter Mysql2

Mailer queue ActiveJob::QueueAdapters::AsyncAdapter

Mailer delivery smtp

In Redmine version 3.2.1, if you were to update an issue the email address the recipient would see would simply be "our.redmine@gmail.com".

Now, on Redmine version 4.2.2, if you were to update an issue the email address the recipient would see is now "John Smith our.redmine@gmail.com" - e.g. if John Smith updated an issue the email would go to watchers etc with their name. In other words, if any Redmine user updates a ticket, the email to them would be their "Redmine Name our.redmine@gmail.com".

I have looked all over the settings, hoping someone can point me in the right direction to just have the Redmine generated emails to come from our.redmine@gmail.com or at least "Redmine our.redmine@gmail.com" instead of each email with the Redmine Users account first/last names?

Thanks in advance.