

Redmine - Feature #10159

Possibility to ask anonymous user if they want to login/register instead of submitting anonymously

2012-02-06 17:19 - Samu Voutilainen

<b>Status:</b>	New	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Resolution:</b>			
<b>Description</b>			
<p>Often even project authors misses that they are not logged in, since the site doesn't exactly change between being logged in or not.</p> <p>This causes sites where anonymous reports are on getting quite a bit unnecessary anonymous reports that results mails not going to authors due them not actually being authors, which makes questions and other interaction quite a bit harder unless the reporter creates another entry into ticket. It also makes author's ticket history not showing all tickets she has.</p> <p>I've thought about few possibilities in implementation of this:</p> <p>1) Before user starts to create ticket, user is instead shown a page asking if user wants to log in, create account or just proceed with ticket creation</p> <p>2) After user presses ticket creation button ("Create" or "Create and continue"), a JS popup is shown to ask if user wants to log in, register or just proceed.</p> <p>Option 2) would not be effective for users not having JS enabled, and also there I think the ticket data needs to be saved somewhere so user can be thrown to registration process and after completion, thrown back to create the ticket.</p>			

History

#1 - 2012-02-06 19:21 - Etienne Massip

- Category changed from Issues workflow to Issues

Why not prevent anonymous user to create issues?

#2 - 2012-02-06 22:13 - Samu Voutilainen

Etienne Massip wrote:

Why not prevent anonymous user to create issues?

I'd still want to allow miscellaneous people to create issues. That is, people not developers should be able to pretty uncumbersomely create the issue; just creating account number 123456 which you'll forget by the time you might do it next time is not what users actually want to do. Whole reason of having anonymous issue creation, I guess?

That popup would just remind that there is other options, that you are not actually logged in, but doesn't prevent from users doing deliberate decision of not creating an account.