Redmine - Defect #10201

MailHandler ignores line feeds when handling html-only emails

2012-02-10 17:37 - Elie Delorme

Status: Closed Start date:

Priority: Normal Due date:

Assignee: % Done: 0%

Category: Email receiving Estimated time: 0.00 hour

Target version:

Resolution: Fixed Affected version:

Description

Since all html tags are strips on html-only emails, they almost never work. I would suggest using Loofah to convert html content to plain text.

Patch (works on my installation):

```
if plain_text_part.nil?
  # no text/plain part found, assuming html-only email
  # use loofah to extract text
  @plain_text_body = Loofah::HTML::Document.parse(@email.body.to_s).to_text
else
```

Related issues:

Related to Redmine - Feature #16962: Better handle html-only emails Closed

History

#1 - 2012-02-10 18:13 - Etienne Massip

- Category set to Email receiving

https://github.com/flavorjones/loofah

#2 - 2019-02-09 08:12 - Go MAEDA

- Related to Feature #16962: Better handle html-only emails added

#3 - 2019-02-09 08:14 - Go MAEDA

- Status changed from New to Closed
- Resolution set to Fixed

Redmine 3.1 and later use Loofah to parse HTML emails.

2025-05-02 1/1