

Redmine - Defect #10261

Export CSV or PDF error

2012-02-17 13:28 - barista chang

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	PDF export	Estimated time:	0.00 hour
Target version:		Affected version:	1.2.1
Resolution:			
<b>Description</b>			
<p>Dears</p> <p>When I export to PDF or CSV ,it will occur the error as following stack trace.</p> <p>I try to modify pdf.ruby file,but don't know how to build it.</p> <p>Is any step to fix this problem for "Big-5" issue?</p> <p>-----</p> <p>database version : MySQL 5.1</p> <p>Ruby version :ruby 1.8.7</p> <p>Rails version :Rails 2.3.11</p> <p>Redmine version :redmine-1.2.1</p> <p>-----</p> <p>error stack trace:</p> <p>Processing IssuesController#index to pdf (for * at 2012-02-17 20:22:06) [GET]</p> <p>Parameters: {"format"=&gt;"pdf", "project_id"=&gt;"proj", "action"=&gt;"index", "controller"=&gt;"issues"}</p> <p>Iconv::InvalidEncoding (invalid encoding ("BIG5", "UTF-8")):</p> <p>lib/redmine/export/pdf.rb:40:in `initialize'</p> <p>lib/redmine/export/pdf.rb:40:in `new'</p> <p>lib/redmine/export/pdf.rb:40:in `initialize'</p> <p>lib/redmine/export/pdf.rb:146:in `new'</p> <p>lib/redmine/export/pdf.rb:146:in `issues_to_pdf'</p> <p>app/controllers/issues_controller.rb:96:in `index'</p> <p>app/controllers/issues_controller.rb:91:in `index'</p> <p>/usr/local/lib/ruby/1.8/webrick/httpserver.rb:104:in `service'</p> <p>/usr/local/lib/ruby/1.8/webrick/httpserver.rb:65:in `run'</p> <p>/usr/local/lib/ruby/1.8/webrick/server.rb:173:in `start_thread'</p> <p>/usr/local/lib/ruby/1.8/webrick/server.rb:162:in `start'</p> <p>/usr/local/lib/ruby/1.8/webrick/server.rb:162:in `start_thread'</p> <p>/usr/local/lib/ruby/1.8/webrick/server.rb:95:in `start'</p> <p>/usr/local/lib/ruby/1.8/webrick/server.rb:92:in `each'</p> <p>/usr/local/lib/ruby/1.8/webrick/server.rb:92:in `start'</p> <p>/usr/local/lib/ruby/1.8/webrick/server.rb:23:in `start'</p> <p>/usr/local/lib/ruby/1.8/webrick/server.rb:82:in `start'</p> <p>Rendering /opt/redmine/public/500.html (500 Internal Server Error)</p>			

History

#1 - 2012-02-17 14:20 - Toshi MARUYAMA

It seems your iconv does not support Big-5.

Try following command.

```
$ irb
irb(main):001:0> require 'iconv'
=> true
irb(main):002:0> Iconv.conv('BIG5', 'UTF-8', " ")
=> "\301c\312^\246r"
irb(main):003:0> Iconv.conv('BIG-5', 'UTF-8', " ")
=> "\301c\312^\246r"
irb(main):004:0> quit
```

**#2 - 2012-02-20 02:19 - barista chang**

- Assignee set to Toshi MARUYAMA

Toshi MARUYAMA wrote:

It seems your iconv does not support Big-5.  
Try following command.

[...]

Dears

commands return the following message

linux> irb

irb(main):001:0> require 'iconv'

=> true

irb(main):002:0> lconv.conv('BIG5', 'UTF-8', " ")

lconv::InvalidEncoding: invalid encoding ("BIG5", "UTF-8")

from (irb):2:in `conv'

from (irb):2

from :0

irb(main):003:0> lconv.conv('BIG-5', 'UTF-8', " ")

lconv::InvalidEncoding: invalid encoding ("BIG-5", "UTF-8")

from (irb):3:in `conv'

from (irb):3

from :0

**#3 - 2012-02-20 02:55 - Toshi MARUYAMA**

- Assignee deleted (Toshi MARUYAMA)

**#4 - 2012-02-20 02:56 - Toshi MARUYAMA**

It seems your system has no BIG-5 data.

On Fedora 12.

```
$ locate BIG5 | grep /usr
/usr/lib/gconv/BIG5.so
/usr/lib/gconv/BIG5HKSCS.so
/usr/lib/gconv/GBBIG5.so
/usr/lib/perl5/vendor_perl/5.10.0/i386-linux-thread-multi/Unicode/Map/EASTASIA/BIG5.map
/usr/share/i18n/charmaps/BIG5-HKSCS.gz
/usr/share/i18n/charmaps/BIG5.gz
```

**#5 - 2012-02-20 11:03 - barista chang**

- Status changed from New to Resolved

Dears install gconv module will resolve this problem,thanks!

**#6 - 2012-02-20 12:11 - Toshi MARUYAMA**

- Status changed from Resolved to Closed