# Redmine - Feature #1042

# Better error message for failed LDAP on-the-fly user creation

2008-04-10 23:24 - F. D. Castel

Status: Closed Start date: 2008-04-10

**Priority:** Low Due date:

Assignee: % Done: 100%

Category: Accounts / authentication **Estimated time:** 0.00 hour

Target version: 0.7 Resolution: Fixed

# **Description**

When using LDAP on-the-fly user creation, if username and password provided are correct but any required field (First Name, Last Name, E-mail) could not be fetched from server, Redmine returns a unhelpful error message:

### "Invalid user or password"

A better informative message could be:

"Redmine could not retrieve enough information from LDAP server to enable your account. Please, contact your network administrator."

I lost one hour because some accounts were without e-mail address on my LDAP server. :)

Please also add a warning about this into Wiki (http://www.redmine.org/wiki/redmine/RedmineLDAP). I tried, but it is read-only.

### **Associated revisions**

## Revision 1345 - 2008-04-13 11:12 - Jean-Philippe Lang

Better error message and AR errors in log for failed LDAP on-the-fly user creation (closes #932, #1042).

### History

# #1 - 2008-04-12 19:39 - Jean-Philippe Lang

I agree with you, the error message is not very helpfull. I'll try to change it.

I've added some information about that in the wiki.

### #2 - 2008-04-13 11:17 - Jean-Philippe Lang

- Status changed from New to Closed
- % Done changed from 0 to 100

Applied in changeset r1345.

### #3 - 2008-04-13 11:17 - Jean-Philippe Lang

- Target version set to 0.7
- Resolution set to Fixed

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