

## Redmine - Feature #10603

### Ticket subject update notification should be more readable

2012-04-04 15:00 - Mirko Geissler

|   |                                  |
|---|----------------------------------|
| <b>Status:</b> New  | <b>Start date:</b>               |
| <b>Priority:</b> Normal   | <b>Due date:</b>                 |
| <b>Assignee:</b>  | <b>% Done:</b> 0%                |
| <b>Category:</b> Text formatting  | <b>Estimated time:</b> 0.00 hour |
| <b>Target version:</b>  |                                  |
| <b>Resolution:</b>  |                                  |
| <b>Description</b>  |                                  |
| <p>When changing the subject of a ticket the notification E-Mail contains e.g. this:</p> <p>Subject changed from Create a Phase 3 Software Prototype for the Review to Create a Phase 3 Software Prototype</p> <p>It would be much more readable if the different subjects would be quoted like this:</p> <p>Subject changed from "Create a Phase 3 Software Prototype for the Review" to "Create a Phase 3 Software Prototype"</p> <p>Or even restructured e.g. like this:</p> <p>Subject changed from<br/>"Create a Phase 3 Software Prototype for the Review"<br/>to<br/>"Create a Phase 3 Software Prototype"</p> |                                  |

#### Associated revisions

##### Revision 9368 - 2012-04-08 19:30 - Jean-Philippe Lang

Adds double quotes around issue change details in plain text notifications (#10603).

#### History

##### #1 - 2012-04-04 23:37 - Terence Mill

It would be even better if i have variables for this text string which i can use in any email template which can be configured in admin section.  
E.g

Hello \${username},

the subject has changed from \${oldSubject} to \${newSubject} .

Your Redmine support Team