

Redmine - Defect #10656

Email notifications not working as expected?

2012-04-13 08:02 - Daniel Morgan

Status: Closed	Start date:
Priority: High	Due date:
Assignee:	% Done: 0%
Category: Email notifications	Estimated time: 0.00 hour
Target version:	Affected version: 1.3.2
Resolution: Fixed	
Description	
Using Redmine 1.3.2 with MySQL on WindowsXP SP3.	
The "Email notifications" settings on the "My Account" page does not seem to work as interpreted.	
<ul style="list-style-type: none">- Only for things I am assigned to This supposedly implies that an email is sent out only for issues the user is set as "Assignee". However, an email is sent out when the user is only an watcher of the issue.- Only for things I am the owner of This supposedly implies that an email is sent out only for issues the user is set as "Author". However, an email is sent out when the user is only an watcher of the issue.	
Looking at the code of the method watcher_recipients, it looks as though watchers are sent an email even if they have set either of the above settings in their Account Settings.	
Related issues:	
Related to Redmine - Defect # 14825: News: email notification to users	Closed
Related to Redmine - Patch # 24177: Change translation for label_user_mail_op...	Closed
Duplicated by Redmine - Defect # 20874: I had set "only for things i am assig...	Closed

History

#1 - 2012-04-20 02:34 - Daniel Morgan

Issue still present in 1.4.0.

Can anyone respond to whether my interpretation of the "Email notifications" settings is correct?

#2 - 2012-04-20 10:00 - David Boyer

I agree with you, the wording of the email setting does make it a little confusing. It does make sense to me that if I've selected items to "watch" then I'll still receive notifications. Only because you (from what I can tell) have to manually select items, whereas other emails are sent because of system events.

Perhaps there should be another setting for watch notifications being sent or not.

#3 - 2012-04-20 10:21 - Daniel Morgan

David Boyer wrote:

I agree with you, the wording of the email setting does make it a little confusing. It does make sense to me that if I've selected items to "watch"

then I'll still receive notifications. Only because you (from what I can tell) have to manually select items, whereas other emails are sent because of system events.

Perhaps there should be another setting for watch notifications being sent or not.

I agree with your interpretation if I selected to watch an item myself.

However, when someone creates an issue, they can add however many watchers they want.

In this case, the item was not selected by me and therefore lacks consistency.

#4 - 2012-04-20 16:51 - Terence Mill

This is a defect from my understanding too!

Watchers shall only be send emails for setting "Only for things i'm involved in" and below.

#5 - 2013-09-16 10:30 - Toshi MARUYAMA

- Related to Defect #14825: News: email notification to users added

#6 - 2015-09-29 09:35 - Toshi MARUYAMA

- Duplicated by Defect #20874: I had set "only for things i am assigned to" for my account in Email notifications , why i still receivec the email ? added

#7 - 2017-01-14 03:04 - Go MAEDA

- Related to Patch #24177: Change translation for label_user_mail_option_only_(assigned|owner) added

#8 - 2017-01-14 03:05 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Fixed

The wording of the email setting was changed by #24177 (Redmine 3.4.0) as follows.

- Only for things **I watch or** I am assigned to
- Only for things **I watch or** I am the owner of