

## Redmine - Defect #10755

### Why I got "Email has already been taken" message when creating new user?

2012-04-24 15:54 - Xun Mao

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Administration	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Cant reproduce		
<b>Description</b>			
<p>I'm trying to create a new user, with my current email address. Don't know why, I got the message "Email has already been taken". I have checked, actually there is only one user "admin" available. And it's email address is <a href="mailto:admin@example.net">"admin@example.net"</a>.</p> <p>Does anyone know, how can I solve this problem?</p> <p>Thanks in advance!</p> <p>Xun</p>			

#### History

##### #1 - 2012-04-24 20:53 - Jean-Philippe Lang

- Priority changed from High to Normal
- Resolution set to Cant reproduce

##### #2 - 2015-05-08 16:36 - mc0e .

+1. I had the same issue, but it was confusion on my part. Not a defect, but perhaps the situation could be better signposted.

I had created a user successfully already, but wasn't seeing it under 'users' when logged in as the admin, because it hadn't been approved. I didn't know to look under a separate list of "registered" users, and that naming still doesn't strike me as particularly intuitive.

How about when an admin user goes to <http://redmine.together4change.org/users> they get a text notification and link saying something like "There are new users awaiting admin approval".

##### #3 - 2016-06-16 12:40 - Umesh Rajani

We are getting exactly same error while updating User detail using redmine Java REST API.

```
com.taskadapter.redmineapi.RedmineProcessingException: Login has already been taken
java.lang.Exception: com.taskadapter.redmineapi.RedmineProcessingException: Login has already been taken
```

- Redmine version 2.6.0.stable
- Ruby version 1.9.3-p484 (2013-11-22) [x86\_64-linux]
- Rails version 3.2.19

**#4 - 2019-06-02 05:46 - Go MAEDA**

*- Status changed from New to Closed*

Please reopen this issue if you still experience the problem.