

Redmine - Defect #10835

email hell cycles because of autoreply

2012-05-05 14:02 - Roland Discein

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Wont fix		
Description			
Please, set no_self_notified to true by default at user creation from email and registration. We have got infinite issue update cycle if user has configured autoreply.			

History

#1 - 2012-05-06 23:31 - Jean-Philippe Lang

- Category set to Email notifications
- Status changed from New to Closed
- Resolution set to Wont fix

Redmine notification emails have the 'Auto-Submitted: auto-generated' header that should not trigger auto replies (see [RFC3834](#)).
Plus, the mail handler in 1.4 ignores emails that have a 'Auto-Submitted: auto-replied' header.

#2 - 2012-05-08 19:25 - Roland Discein

thank u 4 explanation

unfortunately, not all public mail services in our country follow that rfc..