

Redmine - Defect #10935

Error while sending email through Gmail.

2012-05-16 02:28 - David Díaz

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	2.0.0
Resolution:	Invalid		
Description			
I get the error: "Ha ocurrido un error mientras enviando el correo (getaddrinfo: Name or service not known)"			
I'm using Redmine 2.0 stable with the following gemset:			
actionmailer (3.2.3)			
actionpack (3.2.3)			
activemodel (3.2.3)			
activerecord (3.2.3)			
activeresource (3.2.3)			
activesupport (3.2.3)			
arel (3.0.2)			
builder (3.0.0)			
bundler (1.1.3)			
coderay (1.0.6)			
daemon_controller (1.0.0)			
erubis (2.7.0)			
fastthread (1.0.7)			
hike (1.2.1)			
i18n (0.6.0)			
journey (1.0.3)			
json (1.7.3)			
mail (2.4.4)			
mime-types (1.18)			
multi_json (1.3.5)			
net-ldap (0.3.1)			
passenger (3.0.12)			
pg (0.13.2)			
polyglot (0.3.3)			
prototype-rails (3.2.1)			
rack (1.4.1)			
rack-cache (1.2)			
rack-openid (1.3.1)			
rack-ssl (1.3.2)			
rack-test (0.6.1)			
rails (3.2.3)			
railties (3.2.3)			
rake (0.9.2.2)			
rdoc (3.12)			
rmagick (2.13.1)			
ruby-openid (2.1.8)			
rubygems-bundler (1.0.0)			
rvm (1.11.3.3)			
sprockets (2.1.3)			
sqlite3 (1.3.6)			
thor (0.14.6)			
tilt (1.3.3)			
treetop (1.4.10)			
tzinfo (0.3.33)			
My email configuration is:			
production:			

```
email_delivery:  
delivery_method: :smtp  
smtp_settings:  
  tls: true  
  enable_starttls_auto: true  
  address: "smtp.gmail.com"  
  port: '587'  
  domain: "smtp.gmail.com" # 'your.domain.com' for GoogleApps  
  authentication: :plain  
  user_name: "<user@gmail.com>"  
  password: "<password>"
```

History

#1 - 2012-05-16 10:30 - Etienne Massip

- *Status changed from New to Closed*
- *Resolution set to Invalid*

Closed as this is a support request and not a bug; please post in [Help](#) forum.

BTW, this is a recurrent question about configuring GMail, please also see [EmailConfiguration](#).